



PROBLEM SOLVING

Problem solving is the process of working through an issue or challenge and coming up with a way to overcome it. To be an effective problem solver, it is important to use a step-by-step scientific process that includes: 1) Defining problem, 2) Analyze facts and data to determine root-cause, 3) Brainstorming solutions to those root causes, and finally picking one of your solutions to act upon.

INSIGHTS FOR LOCAL
MANUFACTURERS

DID YOU KNOW?

Not all problems need to be solved, focus on the right problems to address to improve your business.

Did you know: <https://www.kepner-tregoe.com/blog/5-facts-about-problem-solving-that-will-improve-your-service-desk/>

Application

Problem solving is crucial to businesses, so it is important to constantly maintain and improve your problem solving skills. Some easy ways to do this are to expand your knowledge base and learn more, observe how others problem solve, do practice scenarios and exercises, and, most importantly, seek out opportunities to use your skills.

