

What is Parent Plus eRefund in TouchNet?

Parents now have the opportunity to have excess aid from the parent plus loan to be direct deposited into their bank account instead of receiving a paper check.

NOTE: If you selected on the parent plus application that the refund can go to the student the refund will be deposited in to the students' eRefund Account.

IMPORTANT REQUIREMENTS FOR REFUND PROCESSING:

For verification and security, only the authorized user can set up the parent plus refund account; in addition, TouchNet uses a 2 point verification method to ensure the refund is going to the same person who applied for the parent plus loan. In order to verify, your personal profile will need to match two of the following requirements exactly as it is on the Parent Plus loan application:

- Email address (required)
- Last 4 of your SSN

or

Date of Birth

If you are a first time user, when you log into TouchNet, you will be prompted to change your password and you can set up this additional information at that time.

Current users: select Personal Profile under My Profile Setup and enter or update the information on this page. Once you have completed this section, you can continue to set up your Refund Account.

How do I set up the Parent Plus eRefund?

- Using your Email and password that your student previously set up for authorized users, log into the Authorized
 User TouchNet Portal at https://secure.touchnet.com/C21261_tsa/web/login.jsp. If you are not set up as
 an authorized user, please have your student follow instructions found https://secure.touchnet.com/c21261_tsa/web/login.jsp. If you are not set up as
- Click on the Refunds tab.
- Click on the Set Up Account.
- The Account Information box will display: see Appendix A
 - Select the Account type from the drop down box
 - Enter the Routing and account number found at the bottom of your checks (see example):
 - o Re-enter your bank account number for confirmation.
 - o Enter the name as it appears on the account:
 - You will then need to Save the payment method, this is the name that will appear in TouchNet to help you identify what account was set up:
 - You have the option of Making this your preferred payment method by clicking in the box (this is optional):
 - o Click on Continue.
- Check the 'I Agree' checkbox if you agree to the terms: see Appendix B

- Click the **Continue** button.
- You have successfully set up your Refund account:

eRefunds



<u>Note</u>: Click **Update** to set up new refund account (please note you can only have one refund account). Click **Remove** to delete the refund account.



• When you are finished conducting business in TouchNet, click on the **Log Out** link in the upper right-hand corner of the screen.

APPENDIX A

Set Up Refund Account	
Account Information	*Name on account:
* Indicates required fields	
You can use any personal checking or savings account not enter other accounts, such as corporate account numbers, credit cards, home equity, or traveler's checks. Do not enter debit card numbers. Instead, enter the complete routing number and bank account number as found on a personal check.	☐ Preferred payment method What is this?
*Account type: Select account type	▼
*Routing number: (Example)	
*Bank account number:	
*Confirm account number:	
	Cancel

APPENDIX B

Set Up Refund Account I hereby authorize **Purdue University** to initiate recurring credit entries to my Depository according to the terms below, and for my Depository to debit or credit the same to such account. In the event that this electronic payment is returned unpaid for any reason, I understand that a \$25.00 return fee will be added to my student account. Name: Your Name Address: Depository: PURDUE FEDERAL CREDIT UNION P O BOX 1950 WEST LAFAYETTE, IN 479961950 Routing Number: 274976067 Account Number: xxxxxxxxx6789 This agreement is dated Thursday, February 22, 2018. For fraud detection purposes, your internet address has been logged: 128.210.106.178 at 2/22/18 7:55:24 AM CST Electronic Payments must comply with the provision of US law, as well as the requirements of the Office of Foreign Assets Control (OFAC). By submitting my bank information, I affirm that electronic payments made by Purdue to the financial institution I designate are not subject to immediate transfer to a foreign bank account. If any electronic Payments may be subject to immediate transfer to a foreign bank account, do not submit your banking information. You must receive refunds by paper check. Any false information entered hereon constitutes as fraud and subjects the party entering same to felony prosecution under both federal and state laws of the United States. Violators will be prosecuted to the fullest extent of the law. To revoke this authorization agreement you must contact: epayquestions@purdue.edu Print and retain a copy of this agreement. Please check the box below to agree to the terms and continue. **▼** I Agree

Print Agreement

Cancel