

# Frequently asked Questions: Purdue University Accounts Receivable OnLine Payment System

## Why is an email address required in order to register or make an online payment?

The email address is used to send:

- Registration confirmation

If you have questions regarding your invoice/statement of account, please refer to the Contact us information listed in the upper right hand corner of the document.

\*\*\* PLEASE DO NOT RESPOND TO THIS EMAIL \*\*\*

Thank you for registering for University electronic payment system. Your Username is as follows:  
**Username:** :username

Your registration information can be viewed and changed online by choosing Update Profile after you log in.  
Please feel free to use this electronic payment system to make various kinds of payments in the future. At any time, you can log in to check the status of payments or to update your registration and account information.  
Thank you for using the Purdue University electronic payment system.

- Payment confirmation/receipt

ar@purdue.edu <noreply@payconnexion.com> | Doland, Edie M.

Payment Confirmation for Invoice

If you have questions regarding your invoice/statement of account, please refer to the Contact us information listed in the upper right hand corner of the document.

\*\*\* PLEASE DO NOT RESPOND TO THIS EMAIL \*\*\*

Thank you for submitting your payment for invoice. This email is to confirm that on Jul-21-2020, you authorized Purdue University to charge the credit card listed below on the scheduled payment date.

<b>Confirmation Number:</b>	Receipt Number	PURDUE000001089
<b>Confirmation Date (ET):</b>		Jul-21-2020 01:17:16 PM
<b>Payer Name:</b>		minnie mouse

---

<b>Payment Amount Debited:</b>		\$2,500 00
<b>Invoice Number 1 :</b>		422222222
<b>Scheduled Payment Date:</b>		Jul-21-2020

---

<b>Cardholder Name:</b>		mickey
<b>Card Number:</b>		XXXXXXXXXXXX1111
<b>Card Type:</b>		Visa Credit

- Reset Password notification

If you have questions regarding your invoice/statement of account, please refer to the Contact us information listed in the upper right hand corner of the document.

\*\*\* PLEASE DO NOT RESPOND TO THIS EMAIL \*\*\*

In response to your request, a new Password has been assigned to your User ID for the Purdue University Web Payment System.  
**Password:** 4)A@&RWw&67)HdV4l@E

Note: This new Password is case-sensitive. You must type it exactly as it appears above.  
After logging in to the Web Payment System with the new Password, you will have the opportunity to change your Password to a new value.  
Thank you for using the Purdue University electronic payment system.

- Cancel/void/deleted payment confirmation

ACCOUNTS RECEIVABLE On-Line Payments

If you have questions regarding your invoice/statement of account, please refer to the Contact us information listed in the upper right hand corner of the document.

\*\*\* PLEASE DO NOT RESPOND TO THIS EMAIL \*\*\*

This email is to confirm the cancellation of your payment on Aug-04-2020 for Invoice.

<b>Cancellation Confirmation Number:</b>		XW2DUE000001012
<b>Confirmation Number:</b>		XW2DUE000001008
<b>Confirmation Date (ET):</b>		Aug-04-2020 11:54:44 PM
<b>Payer Name:</b>		Sofie Stevenson

---

<b>Payment Amount:</b>		\$9,500 00
<b>Invoice Number 1 :</b>		456321789
<b>Invoice Amount 2 :</b>		\$2,500 00
<b>Invoice Number 2 :</b>		412365789
<b>Invoice Amount 3 :</b>		\$3,500 00
<b>Invoice Number 3 :</b>		478965123
<b>Invoice Amount 4 :</b>		\$0 00
<b>Scheduled Payment Date:</b>		Aug-05-2020

---

<b>Account Nickname:</b>		Dog's account
<b>Cardholder Name:</b>		Donald Duck
<b>Card Number:</b>		XXXXXXXXXXXX1111
<b>Card Type:</b>		Visa Credit