# Frequently asked Questions: Purdue University Accounts Receivable OnLine Payment System

#### How do I make an online payment?

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**Note:** Only credit card payments may be made using the Purdue UniversityAccounts Receivable Online Payment System.

**Important:** Please be sure to have your invoice and/or dunning statement available, you will need your customer number and invoice number in order to make an online payment.

- 1. Launch the Purdue University Online Payment System using <u>https://purdue.university/onlinepay</u> to go to the Welcome to the Electronic Payment System screen
- 2. From the Welcome to the Electronic Payment System select either (a) User Log In or (b) Pay Without Registering to access the Make a Payment Invoice screen
  - a. Enter User ID/Password to log in
  - b. Select Pay without Registering

Welcome to the Electronic Payment System				
Bold fields with * are required.				
User Log In Enter your User ID and Password, then click Log In. Forgot Password	User ID*: Password*: Log In			
Register If you have not yet registered with the payment system, you may do so now. Registering lets you make payments, view payment history, and securely store your account information. Registration is easy and secure and you only meet to do it once. To set started. click Register.				
ony need to do it once. Lo get started, click <b>Register</b> .           Payment Inquiry         Click Payment Payment Inquiry         Click Payment Paymen				

- 3. Make a Payment Invoice
  - a. Special Instructions



- 1) Bold Fields marked with an \* are required fields
- 2) Maximum payment amount is \$300,000 in total
- 3) Click on the FAQ link for assistance

# Registered User proceed to step 4 Pay Without Registering Users proceed to Step 5

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- 4. Make a Payment: **Registered Users** 
  - a. Payment Information
    - 1) Only one Customer Number per total payment
    - 2) Five (5) invoices and corresponding invoice numbers may be entered per customer number



- b. Payment Details
  - 1) Select Payment type: Single Payment or Recurring Payment

PAYMENT DETAILS		
Payment Type*: Single Payment	Recurring Payment         Aug         V         2020         V           Se         Mo         Te         We         Th	Fr Sa
Payment Amount*:	Payment Date*:         2         3         4         6           9         9         11         12         13           10         17         10         19         20           2         2         2         5         8         27           30         31         31         31         31         31	7 8 14 15 21 22 28 29
PAYMENT DETAILS		
Payment Type*: Single Payment	Recurring Payment	
Payment Amount*: \$0.00 Calculate Frequency*: Choose One	Duration*: Number of Payments Last Payment Date (mm/dd/yyyy)	3

- Click Calculate to confirm payment amount
- Payment Date will default to current payment date or select a future payment date by opening the calendar
- Recurring Payments complete the required fields

**Note:** The online system does not allow adjustments for rounding. Please make an initial payment then set up equal installment payments.

Example: \$2,355.67 invoice total Initial payment: \$355.67 4 installments @ \$500/each = \$2,000.00

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- c. Payment Method
  - 1) Select a Saved Account card
  - 2) Check New account to enter another payment card
  - 3) Click Continue to move to Card Account Information

Saved Account*: Select Choose One New Account*:	k New Account if you w	ish to add a new or additional credit card to your user
	Continue	profile

## **Proceed to Step 6**

- 5. Make a Payment: Pay Without Registering users
  - a. Payment Information
    - 1) Only one Customer Number per total payment
    - 2) Five (5) invoices and corresponding invoice numbers may be entered per customer number

PAYMENT INFORMATION
Customer Number*: Numeric Value
Invoice Number 1*: Numeric Value
Invoice Number 2: Numeric Value
Invoice Number 3: Numeric Value
Invoice Number 4: Numeric Value
Invoice Number 5: Numeric Value
Invoice Amount 1*: (\$XXXXXX)
Invoice Amount 2: (\$XXXXX)
Invoice Amount 3: (\$000x00x)
Invoice Amount 4: (\$XXXXXX)
Invoice Amount 5: (\$XXXX)

- b. Payment Details
  - Click Calculate to confirm payment amount
  - Payment Date will default to current payment date or select a future payment date by opening the calendar

Note: You will receive email confirmation when the installment payment is mad

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	🖉 🚺 AUG 🔽 2020 💌 🚺
	Su Mo Tu We Th Fr Se
Payment Amount*:	Payment Date*:
\$222.00	2 3 4 5 6 7 8
	08/07/2020 9 10 11 12 13 14 15
Calculate	16 17 15 19 20 21 22
	23 24 27 28 29 29

- c.
- Payment Method
- 1) Click New Card
- 2) Enter 16 digits card number
- 3) Click Continue to move to Card Account Information

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Curdit (Del	a coul			
Credit/De				
VISA 🦉	terCard	DISCOVER		
Card Numb	er*:			

## **Proceed to Step 6**

- 6. Card Account Information
  - a. Complete \* (required) fields

CARD ACCOUNT INFORMATION	
Cardholder Name*:	
Expiration Date*:	v / v
Card Billing Information*:	
Country*:	United States
Address 1*:	
Address 2:	
Address 3:	
City*:	
State*:	Select State
Zip Code*:	-

- 7. Contact Information
  - a. Complete \* (required) fields
  - b. Select the correct Contact Information
- Become a Registered User If you are a registered user, disregard this section
   If you are not a registered user and want to register, please complete this section.

   Be sure to click Save Registration when you are finished
  - a. User Identification
  - b. Web Password Create web password
  - c. Validation Question and Answer
     Select question and enter answer
     Re-enter Answer
  - First Shared Secret Question and Answer Select question and enter answer Re-enter Answer

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e. Second Shared Secret Question and Answer Select question and enter answer Re-enter Answer

Be sure to click in the box to Save Registration before clicking Continue to Verify Payment-Invoice

USER IDENTIFICATION
User ID must:
Be 6 to 12 characters long
User ID:
WEB PASSWORD
Guidelines for creating a strong password:
Password must:
<ul> <li>Be 8 to 20 characters long</li> <li>Contain at least 1 upper case letter, 1 lower case letter and 1 number</li> <li>Contain at least one of the following special characters         ! @ # \$ % ^ &amp; " ()     </li> </ul>
Password:
Re-Enter Password
VALIDATION QUESTION AND ANSWER
Validation Question Validation
Validation Answer:
Re-Enter Validation Answer:
FIRST SHARED SECRET QUESTION AND ANSWER
Shared Secret Question: Select Question
Shared Secret Answer:
Re-Enter Shared Secret Answer:
SECOND SHARED SECRET QUESTION AND ANSWER
Shared Secret Question
Shared Secret Answer:
Ke-Enter Shared Secret Answer:
Save Registration?:
Continue Cancel

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9. Verify Payment – Invoice

#### Note:

- The payment(s) will **post** to your Purdue University Accounts Receivable account in 2-3 business days.
- If you make multiple payments in the same day or have a pending payment, this message, while says it is a warning, is alerting you
- Verify payment information before selecting Confirm
- a. Enter or confirm **email address**
- b. Check Send me email confirmation, if you wish to receive a receipt
- c. Enter 3 digits (CCV) code from the back of your card
- d. Click Confirm

Note: Errors with data entered will be shown once you click Confirm

- 10. Once you click Confirm you will receive Thank you for your payment!
  - a. If you need to make additional payments or set up an installment plan, click on **Accounts Receivable OnLine Payments** to return to the **Welcome**



11. You will receive a Payment Confirmation for invoice. This is your receipt, please retain for your records

0	ar@purdue.edu <nore Payment Confirmation</nore 	ply@payconnexior n for Invoice	0.COM> Doland, Edie 1	1.	
If yo invoice to the upper	ou have questions regarding your / statement of account, please ref Contact us information listed in th right hand corner of the documen	er PURDUE UNIVERSITY.		FORT WAYNE	
*** PL	EASE DO NOT RESPON	D TO THIS EMAIL	***		_
Thank charge	c you for submitting your p e the credit card listed below	ayment for Invoice. ow on the schedule	This email is to confirm d payment date.	that on Jul-21-2020,	you authorized Purdue University to
Con Con Pay	nfirmation Number: nfirmation Date (ET): rer Name:	Receipt Number	PU Jul mir	RDUE000001089 -21-2020 01:17:16 P nnie mouse	М
Pay Invo Sch	vment Amount Debited: oice Number 1 : neduled Payment Date:		\$2, 42: Jul	500.00 2222222 -21-2020	
Car Car Car	dholder Name: d Number: d Type:		mio XX Vis	key XXXXXXXXXXXX111 a Credit	1