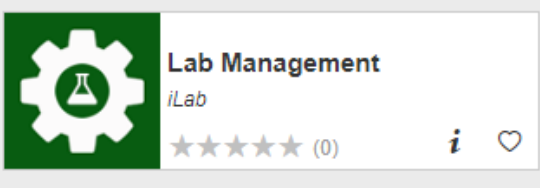



This document outlines the steps to refund an incorrect charge and create a new correct charge for internal customers.

Access iLab	
<p>Go to the iLab solutions site using the direct link or the One Purdue Portal.</p>	<p>purdue.ilabsolutions.com</p> 
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