


OPEN ENROLLMENT SURVEY TAKEAWAYS & 2020 PLANNING


Over the past year, we've extensively reviewed our benefit plans and enrollment process—getting input from an employee survey, campus committee meetings and a benchmark study.


We've taken all of this information into consideration and are making changes to help you make informed decisions and help us better manage rising healthcare costs. In the coming months, be sure to read the benefits materials you receive and use our helpful resources—online and in-person—to make benefits decisions for you and your family.


Purdue is committed to providing quality benefit programs at competitive rates. You contribute to that by thoughtfully choosing your elections and making wise decisions throughout the year to maximize our resources and manage costs. **Let's do this—together!**


FAVORITE THINGS ABOUT PURDUE BENEFITS:


- 


COMPREHENSIVE COVERAGE
(HEALTH, DENTAL, VISION)
- 

PLAN OPTIONS & IN-NETWORK OPTIONS
- 

AFFORDABILITY & HEALTH SAVINGS ACCOUNT
- 

HEALTHY BOILER PROGRAM & INCENTIVES
- 

LARGE NUMBER OF IN-NETWORK DOCTORS
- 


LOW-COST SERVICE AT CENTER FOR HEALTHY LIVING
- 


PRESCRIPTION DRUG COVERAGE WITH CVS





*Management, Police, Fire, and Skilled Trades, Executive and Other


CHANGES EMPLOYEES HOPE TO SEE IN THE FUTURE:


- 


MORE TIME TO REVIEW PLAN INFORMATION
- 


EXPANSION OF MENTAL HEALTH RESOURCES
- 


MODIFIED TIER STRUCTURE FOR PREMIUMS
- 

EXPANSION OF HOURS AND SERVICES AT CENTER FOR HEALTHY LIVING
- 

WORK-LIFE INTEGRATION (FLEXIBILITY, ABILITY TO WORK REMOTELY)
- 

IMPROVEMENT OF HEALTHY BOILER WELLNESS PORTAL
- 


MORE COST CONTROL WHILE STILL OFFERING QUALITY BENEFITS
- 


MORE AVAILABILITY OF NUTRITIOUS FOOD ON CAMPUS
- 


CONTINUED AVAILABILITY OF SPOUSAL COVERAGE


TOP-RATED COMMUNICATION METHODS:

- BENEFITS WEBSITE**


- CAMPUS MAILED BENEFIT GUIDE**


- HOME MAILED BENEFIT GUIDE**


- PURDUE TODAY ARTICLES**



RESPONSE

HOW WE ARE ADDRESSING FEEDBACK

1

We continue to improve the **Healthy Boiler portal** to make it easier for you to login, upload your biometrics and utilize all of the resources the portal offers. Some changes have already been rolled out and more improvements will follow this year. We have produced a video that gives a tour of the portal and provides instructions on how to use it.

2

We want to make it more convenient for you to take advantage of the Healthy Boiler incentive program and earn your additional HSA contribution. So, this year we will be conducting **biometric screenings** in multiple locations around campus through your **benefit ambassador**. Watch for more information about dates and locations.

3

Over the next few weeks, we will provide you with **2020 plan information and costs**—giving you earlier access to education and support. We are also changing our open enrollment dates so there will be **two full weekends** during the enrollment period, allowing you and your family more time to review your options together.

4

Working with our partner, LHD Benefit Advisors, we are conducting a **benchmark survey** to compare healthcare plan options. This data will help us evaluate the competitiveness of our plans. We expect this to be completed mid-summer.

5

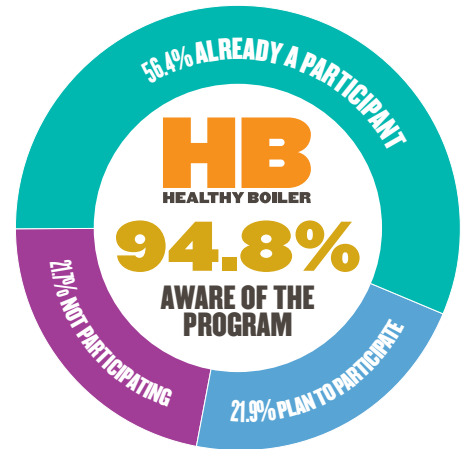
We are committed to providing transparency in our plan designs and have been meeting **regularly with campus committees** to get direct feedback and input.

6

Expanding capacity at the Center for Healthy Living – including additional providers and services – is also among our goals as we move forward. We have been meeting with community healthcare groups and reviewing how we can expand our services in connection with them to better serve you.

7

We are evaluating **options for spousal coverage**, including a surcharge in order to allow spousal coverage to continue.



LIVEHEALTH ONLINE USAGE

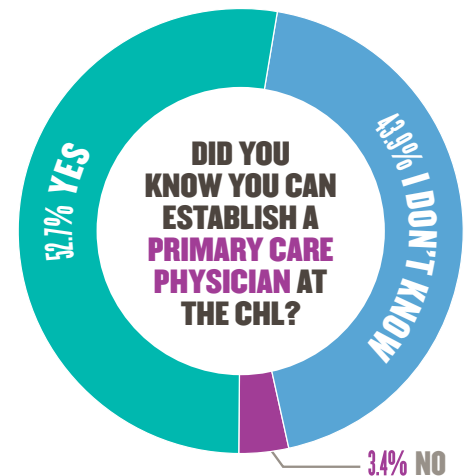
4.6%

68.9% NO USAGE * 26.5% UNAWARE OF SERVICE

TELEPHONIC COACHING USAGE

1.0%

71.0% NO USAGE * 28% UNAWARE OF SERVICE



24.2%

PREVIOUSLY HAD A PRIMARY CARE APPOINTMENT AT CHL

72.2% NO APPOINTMENT * 3.7% DON'T KNOW

24.4%

PREVIOUSLY HAD A WELLNESS APPOINTMENT AT CHL

69.1% NO APPOINTMENT * 6.5% DON'T KNOW