

**Telehealth Fee Payment Process**

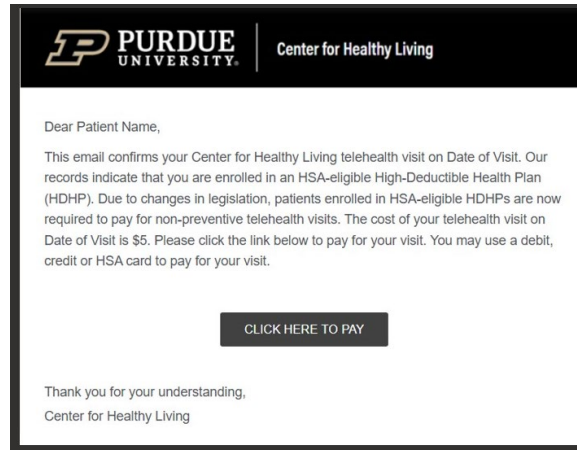
**Summary:** Due to the American Relief Act of 2025, participants enrolled in HSA-eligible high-deductible health plans (HDHPs) – such as Purdue’s medical plans – are now required to pay for non-preventive telehealth visits. The telehealth visit fee is \$5.00. Fee collection emails will be issued once a week. **Please note:** when engaging with Telehealth a text message acknowledges this fee and asks if you want to continue with the service.

**Fee Collection Email**

After using telehealth services, an email will be sent to collect the \$5.00 fee

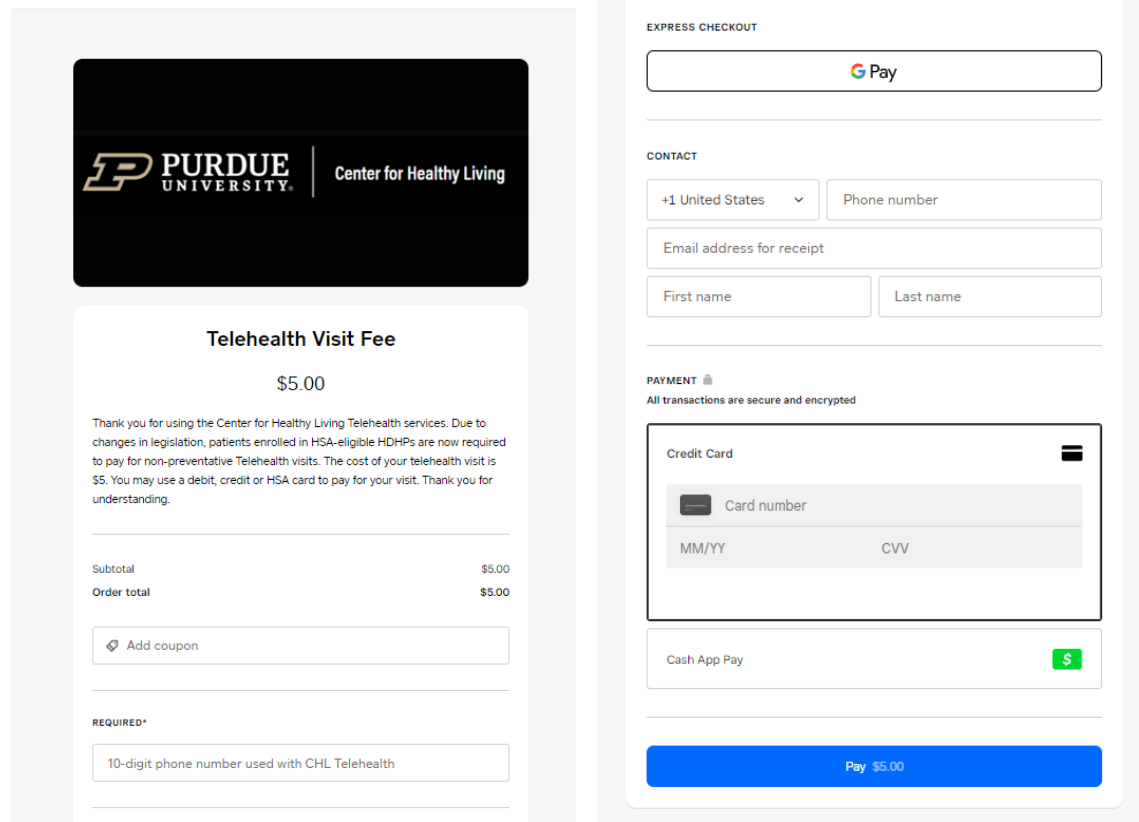
Emails are sent once a week, normally mid-week

Select **Click to Pay Now**



This opens to the **Telehealth Visit Fee** payment page. Complete required fields to make the payment.

Purdue Center for Health Living - Telehealth

The screenshot displays the payment interface. On the left, a summary card shows the 'Telehealth Visit Fee' of \$5.00, a thank you message, and a subtotal/order total of \$5.00. It includes a coupon field and a required 10-digit phone number field. On the right, the 'EXPRESS CHECKOUT' section features a Google Pay button. Below this is the 'CONTACT' section with dropdowns for country and phone number, and input fields for email address, first name, and last name. The 'PAYMENT' section, marked as secure, shows a credit card payment form with fields for card number, MM/YY, and CVV. A 'Cash App Pay' option is also visible. At the bottom, a large blue button is labeled 'Pay \$5.00'.