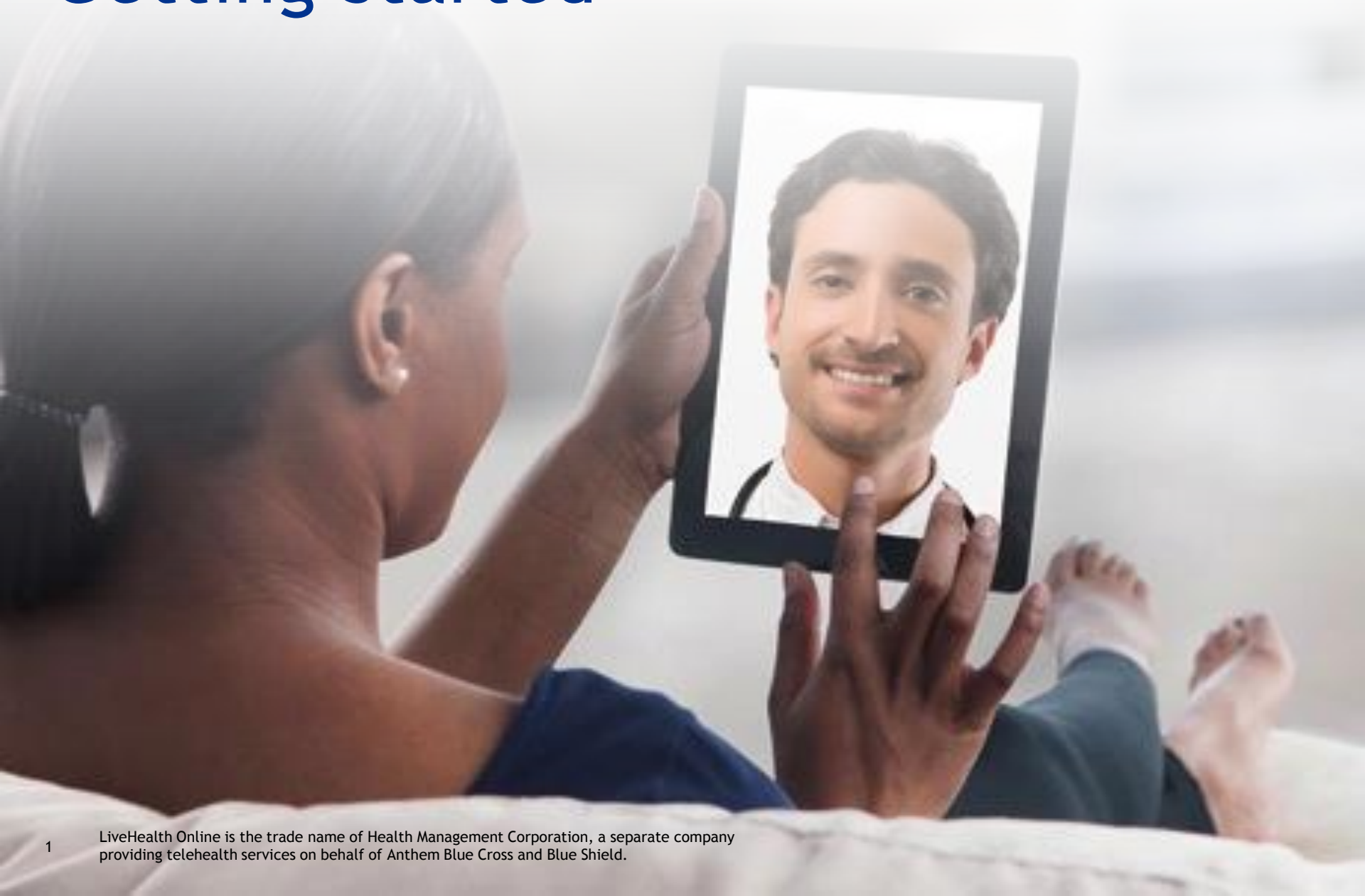


# Getting started



# Sign up and get started

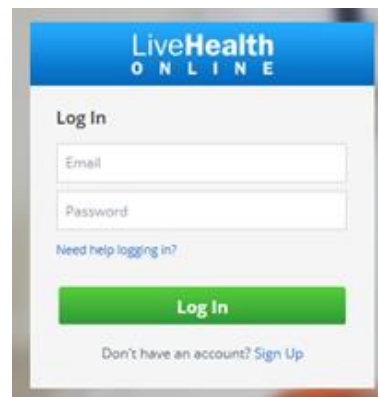
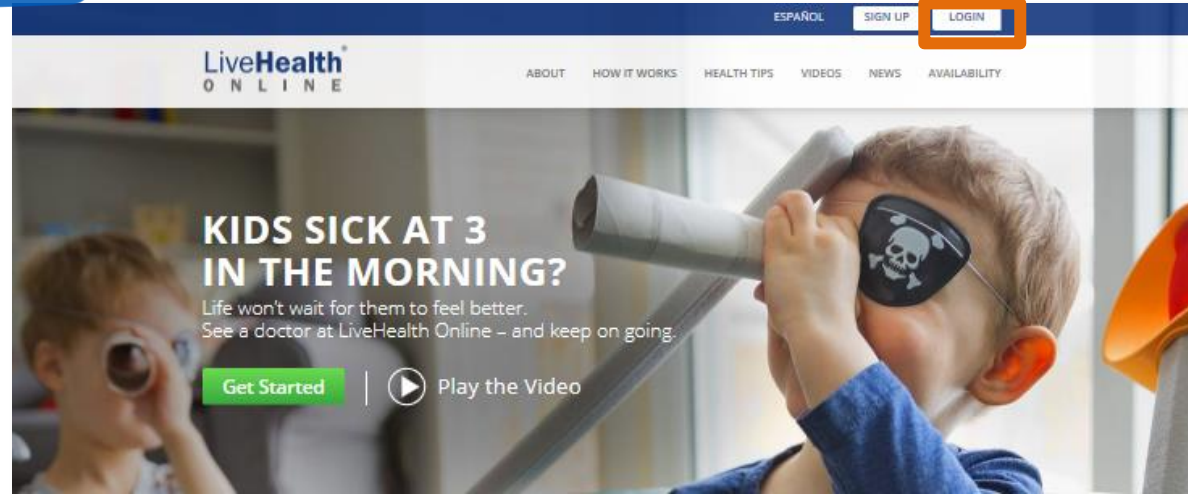


Go to [www.livehealthonline.com](http://www.livehealthonline.com)

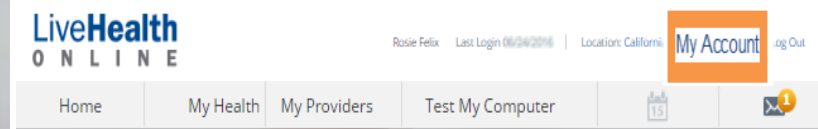
## Click Sign Up

- Add dependents under age 18 to your profile (parent must be present in video for online visit)
- Dependents over age 18 and spouses / partners will create their own profile

If you already created an account, you can login utilizing your username (email address) and a password and update your account.



## Click My Account



The two-minute sign-up  
Getting started is just that  
fast.

## You just enter your:

- Name
- E-mail address
- 8 digit password
- State
- Date of birth
- Gender
- Insurance ID number

And you're in.

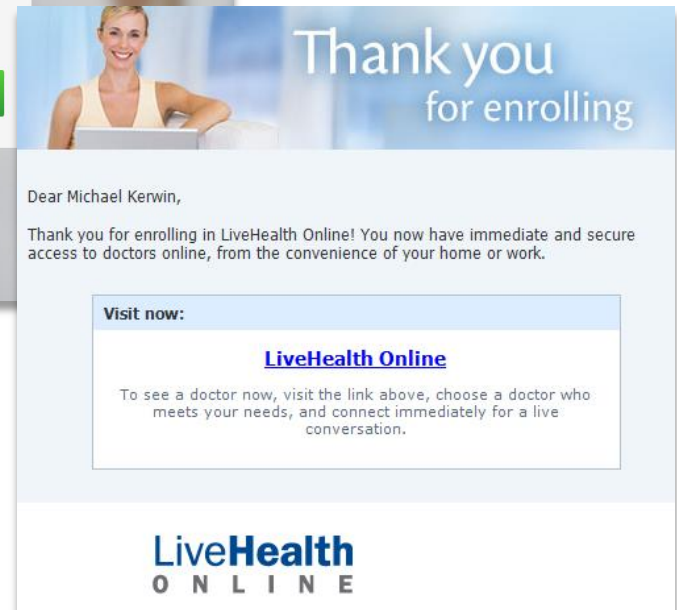
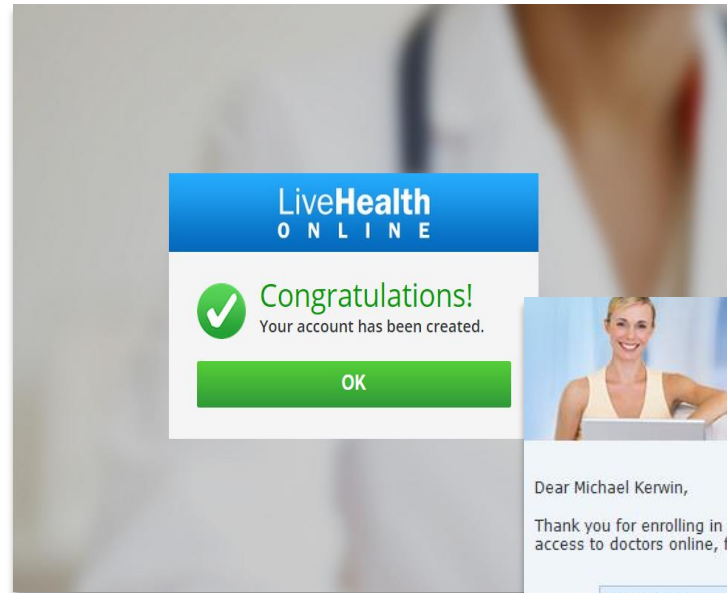
Easy sign-up



The two-minute sign-up...  
getting started is just that  
fast.

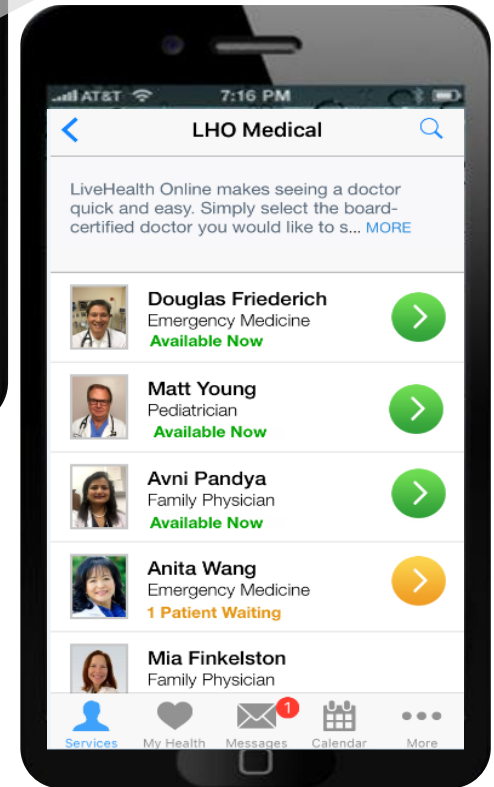
**Congratulations your  
account is activated!**

**Confirmation email  
provides instructions  
for how to access  
LiveHealth Online  
through your computer,  
smartphone, or tablet  
through our mobile APP.**



LiveHealth Online goes where you go.

The mobile experience is easy too—our app is available on both iOS and Android devices.

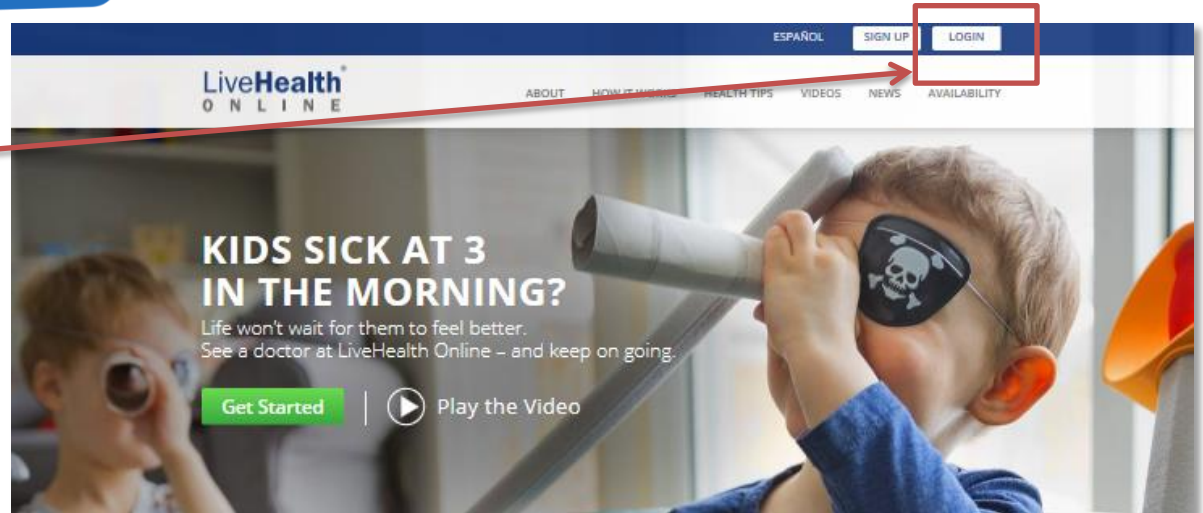


# How to have an online doctor visit using LiveHealth Online.

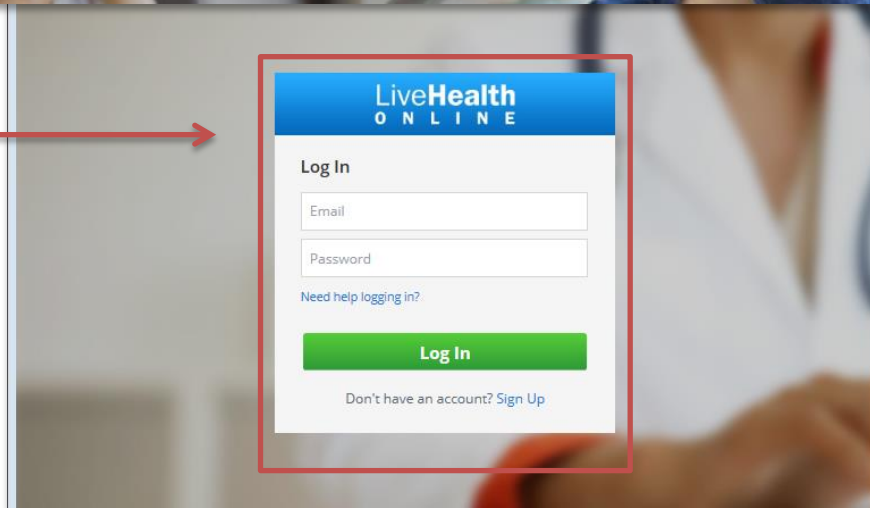


Open 24/7, 365 days a year, no appointment needed

Select Login



Enter your user name and password

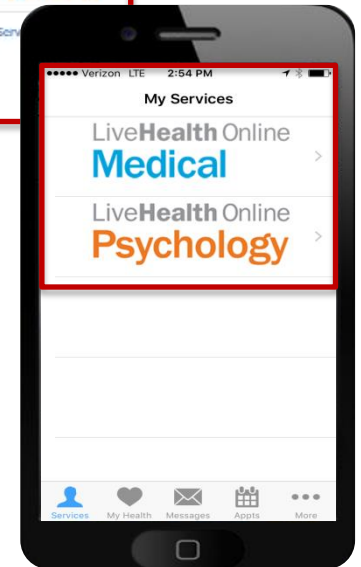
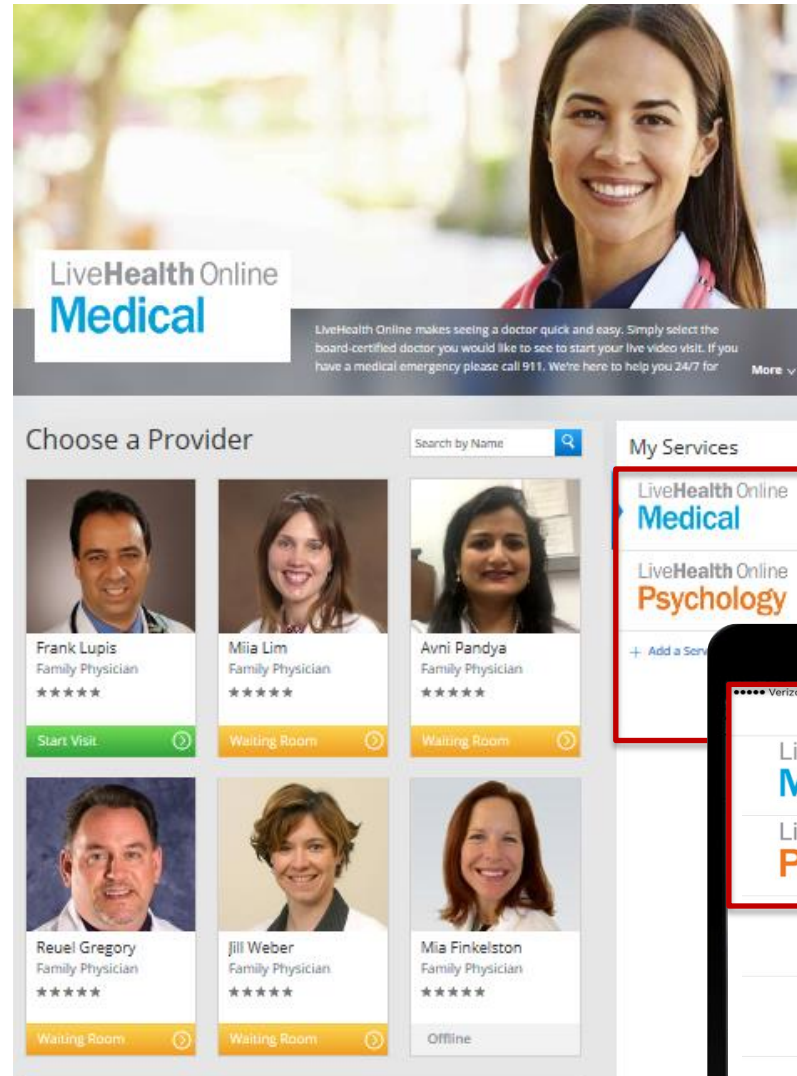


Choose the doctor or therapist that's right for you!

Select LiveHealth Online Medical to see the board-certified doctors available for an on demand visit 24/7

Or

Choose LiveHealth Online Psychology to see the available licensed therapists and psychologists.





Review their profile to find the right provider or therapist for you!

The screenshot displays the LiveHealth Online Medical interface. At the top, a banner features a smiling female doctor and the text: "LiveHealth Online makes seeing a doctor quick and easy. Simply select the board-certified doctor you would like to see to start your live video visit. If you have a medical emergency please call 911. We're here to help you 24/7 for". Below this is a "Provider" search page with a search bar and a grid of provider cards. A red box highlights the profile of Miia Lim, which is shown in a larger view on the left. The profile includes a photo, a quote, cost information, languages, years of experience, board certification, location, and affiliations. Other providers shown in the grid include Avni Pandya, Reuel Gregory, Jill Weber, and Mia Finkelston.

**LiveHealth Online Medical**

LiveHealth Online makes seeing a doctor quick and easy. Simply select the board-certified doctor you would like to see to start your live video visit. If you have a medical emergency please call 911. We're here to help you 24/7 for

**Provider**

Search by Name

**My Services**

- LiveHealth Online Medical
- LiveHealth Online Psychology

+ Add a Service Key

**Miia Lim**  
Family Physician  
★★★★★

1 Patient Waiting

**Enter Waiting Room**

Watch Video

Send Message

“ Welcome to the world of tele-health! I am happy to help you today with any of your health care concerns. I am family medicine trained and can help adults and children alike. I have a special interest in dermatology and enjoy counseling for healthy lifestyle choices. ”

**Cost per Visit: \$49.00** may be covered by your insurance or employer

**Languages**  
Finnish, English

**Years of Experience**  
11 years

**Board Certified in**  
The Amer Bd of Medical Spec Family Medicine

**Location**  
Irvine, CA

**Affiliations**

**Professional Education**  
Ross University, 2005

**Residency**  
University of Rochester, 2008

**Internship**  
University of Rochester, 2006

**Primary Care Provider**  
Yes

**Avni Pandya**  
Family Physician  
★★★★★  
Waiting Room

**Reuel Gregory**  
Family Physician  
★★★★★  
Waiting Room

**Jill Weber**  
Family Physician  
★★★★★  
Waiting Room

**Mia Finkelston**  
Family Physician  
★★★★★  
Offline

Share the details of your personal health information

Select who the visit is for, and if you would like to invite a guest/s to your consultation.



LiveHealth ONLINE

Home | Feedback | Last Login 04/04/2016 | Location: California | My Account | Log Out

Get Started | Your Visit | Pharmacy | Payment

### Get Started

Who is this visit for?

Myself

My child

Where can this provider call you for follow-up, if needed?

818 - 234 - 2120

Would you like to invite someone to join your visit? (Optional) ⓘ

+ Add a guest

Back Continue

Invite Guests

You can invite a family member, care provider, or other individual to participate in your visit. Enter an email address, and your guest will receive an email invitation with a link to join. When they click this link, they will enter the video visit with you and the provider.

Share the reason for your visit

Get Started | Your Visit | Pharmacy | Payment

### Your Visit

What would you like to discuss today?

Anxious or Depressed Mood

Cold

Earache

Fever

Other

Flu-like Symptoms

Headache

Rash

Stomach ache

I acknowledge receipt of this Notice of Privacy Practices

Back Continue

Make sure you enter your Medical Id Number from your Insurance Card

Enter or verify your insurance information

And payment information

[✓ Get Started](#)
[✓ Your Visit](#)
[✓ Pharmacy](#)
[Payment](#)

## Insurance

I have insurance  
 Insurance may cover all or part of your visits.

Anthem Plans

Subscriber ID

Are you the Primary Subscriber?

Yes  No

I don't have insurance

My plan isn't listed / Prefer not to answer

## Payment

Your Cost: **\$49.00**

### Credit Card Information

Name on Card

Credit Card Number 
 Security Code

Expiration Month 
 Year

### Billing Address

Same as home address

Address 1

Address 2

City

# Virtual Waiting Room

LiveHealth  
ONLINE

You are the next patient to see Omar Lee, Internist

Our typical wait time is less than 10 minutes

[Cancel Request](#)

You are the next patient to see Omar Lee, Internist

Our typical wait time is less than 10 minutes

[Cancel Request](#)

