Raika Sethi

Mentor: Melissa Swisher, Ph.D.

Review of User Experience (UX) in Remote Learning Courses

Video Link

Abstract

With the recent changes in educational delivery systems, online classes have become an increasingly prevalent system in all education areas. Past research has found that students benefit from the flexibility and convenience of online classes but that technological issues associated with those online courses can impede education. We reviewed 48 articles that assessed student (or user) experience in online courses to determine which factors were associated with how students perceived the course. Specifically, we wanted to know how the opportunity for interactions with peers, student motivation, course structure, earned grades, and access to technology influenced reported student enjoyment of distance education. Once instructors and instructional designers know which variables are associated with student perception of online courses, they can include more elements that students appreciate to encourage engagement in online classes.