

HTM 30200: Hospitality And Tourism Industry Internship

Course Description

This course is a supervised and structured industry practical experience. Students are required to obtain a signed learning agreement with an employer prior to initiating the internship that includes periodic reviews from the employer. Students are also required to prepare three written management reports reflecting upon their internship experience. A minimum of 320 paid work hours is needed for each credit hour and the pay rate must be equivalent to at least minimum wage. Maximum number of credit hours given for a summer experience is one. Maximum number of credits given in a semester experience is two. Students can repeat this internship one time and earn up to 2 credits in total.

Pre-requisite

Hospitality and Tourism Management majors only; and 6 credits in HTM. (Departmental Approval Required)

Course Objectives

At the completion of this course the student will be able to:

Develop and apply interviewing and negotiating skills during the process of seeking and being hired into an internship.

Recall and explain the strengths and weaknesses of departments and work units from the hospitality operation in which they interned.

Describe and explain interactions with the hospitality operation's guests and the development of a positive service oriented attitude.

Compare and contrast the differences and similarities of management styles and leadership skill of the supervisors they worked with; evaluate the effectiveness of supervisor or manager; analyze which type of style or skill fits best with their style.

Identify new and different experiences encountered during the internship; distinguish the positive and negative aspects of the experience, and appraise these experiences as to their value to their future Hospitality management career.

Recall coursework related knowledge and apply and demonstrate this knowledge in areas of Human Resource Management, Finance, Management, Law, and other applicable areas in a hospitality organization.

Synthesize the total internship learning experience by completing a comprehensive management report; create and present the total internship experience in front of peers and HTM faculty.