

Kristin Gray

EDUCATION

Purdue University 2018 – 2022
Bachelor of Science: Hospitality and Tourism Management
Minor: Management, Event and Meeting Management
GPA: 3.56

WORK EXPERIENCE

- The Ritz Carlton Bacara, Santa Barbara, CA *May 2021 – July 2021
- Upcoming Summer internship
- Union Club Hotel at Purdue University March 2021- Present
- Front Desk Agent: Check guests in and out, direct guests on campus, and tending to guest requests.
- Hilton Garden Inn, West Lafayette Wabash Landing March 2019 – Nov. 2019
- Front Desk Agent: Check guests in and out, tending to guests' requests, cashier for pantry, and suggesting local eateries and events. Responsibilities include reservations and management of cash drawer. Completed six weeks of Hilton training and started front desk work during freshman year.
 - Shuttle Driver: Strive to make personal connections with guests and talking about local activities.
- Jimmy Johns, West Lafayette, IN Aug. 2016 – Aug. 2018
- Operated all the stations, cleaned, and baked
 - Communication and efficiency were key
 - Trained new hires

VOLUNTEER ACTIVITIES

- Million Meal Movement: Packaged food for local community in need. 2019
- Purdue University Dance Marathon: I raised money and awareness for Riley Hospital for Children year-round, and we celebrated our efforts with an 18-hour Dance Marathon filled with fun, games, and inspiration. 2018 – 2019
- Vacation Bible School: Lead group of 8-12 kids ages kindergarten to 5th grade. 2011 – 2019
- Hunger Hike West Lafayette: In charge of recruitment, coordinating, fund raising for church support of Hunger Hike 2016 – 2017

MEMBERSHIPS

- American Hotel and Lodging Association: Talk with people in the industry and tour hotels. Went to New York City, NY to tour hotels and attend the Hotel Experience. 2019 – 2021
- Hospitality and Tourism Management Career Fair Ambassador: Assist recruiters and network. 2019
- Black Tie Dinner: Trained and executed 5 diamond serving for charity/fundraising dinner. 2019 – 2021
- Hospitality Tourism Management Society: Attend networking events and went to Austin, TX to tour hotels and their restaurants, event centers, and convention centers. 2018 – 2021

SKILLS

- Leadership, Customer Service, Dependability, Organization, Hilton OnQ trained, OPERA trained