A CHANGE OF OPERATIONS

President Daniels has signaled his desire to return students to campus for the fall semester. We know that COVID-19 will fundamentally change the way we do a number of things. As adjustments to operations are inevitable we need additional data regarding facility operations. Please respond to this survey by Monday, May 11, Facility Operations Survey.

We believe that safe distancing will remain a core component of health and safety in COVID-19 Response moving forward. That may impact sleeping arrangements, capacity for cold/warm air dorms, how we dine, and how we utilize our facilities.

- Adjustments to common space areas to accommodate necessary social distancing for eating, studying, etc.
- How are we communicating our plans to parents as they are a major decision maker in the lives of their students?
- Planning for adjusted housekeeping, food service, and cleaning operations.
  - An emerging concern from Parents is that facilities in the past have not always met their expectations of cleanliness and sanitation. Do you have a plan that will meet those standards moving forward?
  - Contact vendors to facilitate the ordering of your supplies now, with shortages you will want to plan in advance for the fall since some items may be more difficult to come by.
- Plan for each facility to provide a quarantine space for members who are ill.
- Explore bandwidth capabilities and WiFi use for your facility to ensure that social and academic needs of residents may be met.
- Evaluate costs and budget to determine if a reduction in cost or if funds can be repurposed to offset newly adjusted priorities.
  - Ex: Safe distancing will likely limit the vast majority of large social events and programs. Funds allocated to those areas can be repurposed or reduced.
  - Evaluating essential costs - prioritization of member costs to increase affordability in a time of economic difficulty.

We anticipate additional guidance will be made available in the coming days and weeks. Information will be shared as soon as it is available. You may be receiving information from your national organizations and if any questions arise please let us know. The NIC has provided Think Tank resources which we recommend. FSCL hopes to work in partnership with all stakeholders involved to identify and implement solutions. If you have questions or would like to discuss further please contact us.
KEEPING IT CLEAN DURING COVID-19

If you missed the CDC's COVID-19 Cleaning Checklist in the last newsletter, check it out here.

We're thinking about cleaning in a whole new way, part of that means creating plans for how to clean in the event that someone in your facility is sick. See below for some great information from the CDC about how to do just that!

**Cleaning and disinfecting your building or facility if someone is sick**

- Close off areas used by the person who is sick. Companies do not necessarily need to close operations, if they can close off affected areas.
- Open outside doors and windows and use ventilating fans to increase air circulation in the area.
- Wait 24 hours before you clean or disinfect. If 24 hours is not feasible, wait as long as possible.

- Clean and disinfect all areas used by the person who is sick, such as offices, bathrooms, common areas, shared electronic equipment like tablets, touch screens, keyboards, remote controls, and ATM machines.
- Once an area has been appropriately disinfected, it can be opened for use.
  - Workers without close contact with the person who is sick can return to work immediately after disinfection.
  - If more than 7 days since the person who is sick visited or used the facility, additional cleaning and disinfection is not necessary.
  - Continue routine cleaning and disinfection. This includes everyday practices that businesses and communities normally use to maintain a healthy environment.

MOVING PARTS TO MOVING OUT

Some facilities may have closed in March with students leaving behind most of their belongings. While some members may return to the facility for another year of residence, has your organization created a plan to safely move out graduating and non-returning residents? Consider the following.

- Have members book appointments in a block of 2-4 hours to pack up and remove items.
- Discuss limiting the number of guests or helpers allowed to assist the resident by entering the facility.
- Where possible, provide hand sanitizer and cleaning supplies for members to wipe down furniture, door knobs, etc. on their way out.
- Provide clear communication about the move out process including a system for returning a room/house key or access device.

CLOSURES AND CHAOS: HOW FRATERNITIES AND SORORITIES CAN BRING US BACK TO NORMAL

Click Here

The 10 Legally Related Things Every House Corporation Should Know

Click Here

Our colleagues over at Pennington & Co. have been killing the game in providing informative, quality content via webinar. Check out some of our favorites and all that they have to offer at their Webinar Library.

Recommended:
- Connecting through Closures and Chaos: How Fraternities and Sororities can Bring Us Back to Normal 
  Click Here
- The 10 Legally Related Things Every House Corporation Should Know 
  Click Here

CHECK OUT THE THINK TANK

The NIC has created a page full of information, short webinars and videos that cover a variety of topics that may be helpful to you. Check them out here.

WHAT ABOUT STAFF?

How do you plan to provide a safe employment and volunteer experience? In what ways will you adjust operations for the safety of your House Director, staff, and volunteers?
LOOKING FOR A NEW HOUSE DIRECTOR?

FSCL often receives calls from individuals interested in House Director roles at Purdue. If your House Director is transitioning out of their role, we’d be happy to send interested parties your way.

Please contact Spencer Hudec at mshudec@purdue.edu

RECRUITING DIFFERENTLY

For many of you, the opportunity to live together in your facilities is a core component of the membership experience and is often highlighted during the recruitment process. With social distancing in mind how will your facility feature in the recruitment process?

• Summer Tours
  ◦ Will your facility be available for summer tours on a request basis?
    How could a visiting future boilermaker schedule to see it?
  ◦ What could a tour with safe social distancing look like? Is the organization prepared to provide masks and hand sanitizer before and after walking through the house a safe 6 feet apart?

In the event that as a result of social distancing we are unable to welcome non-members into our facilities for tours, events, and relationship building how will your facility feature in the recruitment process?

• Virtual Tours: Videos walk-through (guided, with a member hosting), Self paced (utilizing 360 cameras, like an apartment tour), Photo guide and facility stats (history, number of rooms, beds, residents, etc.)

NEED ASSISTANCE?

We know much of the contents of this newsletter may require some strategic thinking. If you are looking for assistance and would like to talk through some of these components, please email fscl@purdue.edu to schedule a meeting with Spencer Hudec or Brandon Cutler.

FACILITY SERVICES

If you are looking to pursue new services or change existing ones, in the following areas please feel free to contact FSCL.

• Food/Catering Services
• Cleaning Services
• Property Management Services

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