

BROADBAND: ARE YOU SERVED?

START 

Go to the FCC Broadband Map:
<https://broadbandmap.fcc.gov/>



Type in your address.

Search by Address About

Enter address

Is your location on the map correct?

YES

NO

Do you have internet access?

YES

NO

Check Service Filters

 Service Filters

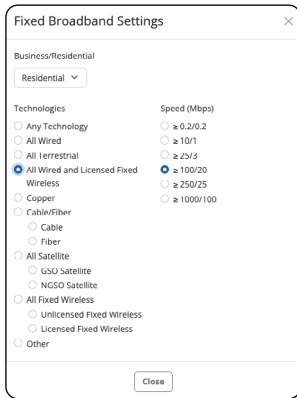
Change to:
Technologies

All Wired and
Licensed
Fixed Wireless

Speed (Mbps)

≥100/20

Close the window.



Fixed Broadband Settings

Business/Residential
Residential

Technologies

- Any Technology
- All Wired
- All Terrestrial
- All Wired and Licensed Fixed Wireless
- Copper
- Cable/Fiber
- Cable
- Fiber
- All Satellite
- GSO Satellite
- NGSO Satellite
- All Fixed Wireless
- Unlicensed Fixed Wireless
- Licensed Fixed Wireless
- Other

Speed (Mbps)

- ≥ 0.2/0.2
- ≥ 10/1
- ≥ 25/3
- ≥ 100/20
- ≥ 250/25
- ≥ 1000/100

Close

Submit a Location Challenge

Selected Location Location Challenge

123 ADDRESS ST
CITY, STATE ZIP

Status: Served | Residential | Unit Count: 1

Text "Internet" to
463-946-4699

Is your status: Served?

123 ADDRESS ST
CITY, STATE ZIP

Status: Served | Residential | Unit Count: 1

YES

NO

Do 3 speed tests on different
days at different times and
download the results using:
pcrd.purdue.edu/speedtest
Are you getting 100/20 speeds?



YES

NO

Submit an
Availability Challenge

Broadband Availability Availability Challenge

Provider	Technology	Down (Mbps)	Up (Mbps)	Chall.
Broadband Provider A	Copper	50	10	

Attach your speed test results.

END 

Congratulations!
You are served!

Congratulations!
You are finished!