

DR. ALICIA GRANDEY

Speaker Bio

Dr. Alicia Grandey was named Liberal Arts Professor of Psychology at Pennsylvania State University, after 25 years leading the industrial-organizational program. Dr. Grandey's research (<http://weld.la.psu.edu>) is on work emotions and stress, specifically emotional labor (e.g., "service with a smile") and diversity related mistreatment (e.g., racial incivility, sexual harassment, women's health bias), with many of her 62 publications in top-tier outlets such as Journal of Applied Psychology (JAP), Journal of Management, and Personnel Psychology. Her more than 30,000 citations puts her in the top 1% of organizational scientists, and her award-winning research has received funding from the National Science Foundation, and media attention from outlets like Harvard Business Review, The New Yorker, and CNN, ABC, and NPR. She co-edited Emotional Labor in the 21st Century (Routledge) and co-authored Emotionally Charged: Leading in the New World of Work (Oxford). Dr. Grandey has mentored over 20 doctoral students and was recognized by Penn State's Eisenhower Distinguished Teaching Award and SIOP's Distinguished Teaching Career Award. Dr. Grandey has received Academy of Management Journal's best reviewer award and currently serves as an Associate Editor for Journal of Applied Psychology. She is Fellow of the Society for Industrial and Organizational Psychology and the Association for Psychological Science.