

# **PURCHASING CARD CONTACT LIST**

## **To Report Lost or Stolen Cards**

- Initial Contact : JP Morgan Chase, NA, Phone(800)316-6056, 24hrs/day
- Second Contact: Your Business Office
- Business Office to notify: Purchasing Card Operations at [Pcard@purdue.edu](mailto:Pcard@purdue.edu).

## **Errors, Disputes, Returns, Credits**

### **JP Morgan Chase, NA Purchasing Card Customer Service Department**

Phone: 800-316-6056, Outside the U.S.: 847-488-3748

Fax: 847-931-8861

7:00 a.m. to 7:00 p.m. CST

## **Copy of Charge/Credit Slip**

### **JP Morgan Chase, NA Purchasing Card Customer Service Dept.**

Phone: 800-316-6056

(\$5.00 charge)

7:00 a.m. to 7:00 p.m. CST

## **Card Management Changes and Issues**

Email – Purchasing Card Operations at [Pcard@purdue.edu](mailto:Pcard@purdue.edu)