**Packback**

Packback is an external discussions tool that utilizes artificial intelligence.

**Support Resources**

[Adding Packback into your Brightspace course](https://help.packback.co/hc/en-us/articles/360037169472-Adding-the-Packback-Tool-Link-To-Your-Learning-Management-System)

(You need to scroll down to find D2L)

[Resources for Instructors](https://help.packback.co/hc/en-us/categories/204314487-Educator-Support)

[TA Training Guide](https://help.packback.co/hc/en-us/sections/360009413311)

[Resources for Students](https://help.packback.co/hc/en-us/categories/203990168-Student-Support)

[Accessibility at Packback](https://www.packback.co/product/accessibility/)

[Status](https://status.packback.co/)

Support Contacts

**Vendor**

[help@packback.co](mailto:help@packback.co)

or [Submit a request](https://help.packback.co/hc/en-us/requests/new)

**Purdue System**

West Lafayette: [itap@purdue.edu](mailto:itap@purdue.edu) or 765-494-4000     
Purdue Global: [TechSupport@purdueglobal.edu](mailto:TechSupport@purdueglobal.edu) or 866-522-7747 (toll-free)   
Fort Wayne: [Help Page](https://www.pfw.edu/offices/information-technology-services/get-help/) or [helpdesk@pfw.edu](mailto:helpdesk@pfw.edu)Northwest:  [Help Page](https://www.pnw.edu/information-services/services/brightspace/) or [oit@pnw.edu](mailto:oit@pnw.edu)Purdue Online: [noncredit@purdue.edu](mailto:noncredit@purdue.edu)

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