**Packback**

Packback is an external discussions tool that utilizes artificial intelligence.

**Support Resources**

[Adding Packback into your Brightspace course](https://help.packback.co/hc/en-us/articles/360037169472-Adding-the-Packback-Tool-Link-To-Your-Learning-Management-System)

 (You need to scroll down to find D2L)

[Resources for Instructors](https://help.packback.co/hc/en-us/categories/204314487-Educator-Support)

[TA Training Guide](https://help.packback.co/hc/en-us/sections/360009413311)

[Resources for Students](https://help.packback.co/hc/en-us/categories/203990168-Student-Support)

[Accessibility at Packback](https://www.packback.co/product/accessibility/)

[Status](https://status.packback.co/)

Support Contacts

**Vendor**

help@packback.co

or [Submit a request](https://help.packback.co/hc/en-us/requests/new)

**Purdue System**

West Lafayette: itap@purdue.edu or 765-494-4000
Purdue Global: TechSupport@purdueglobal.edu or 866-522-7747 (toll-free)
Fort Wayne: [Help Page](https://www.pfw.edu/offices/information-technology-services/get-help/) or helpdesk@pfw.eduNorthwest:  [Help Page](https://www.pnw.edu/information-services/services/brightspace/) or oit@pnw.eduPurdue Online: noncredit@purdue.edu

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