# Welcome to PISA

Purdue International Scholar Assistance

(Units with Department Contacts)

The "ISS" work previously done by

your Departmental ISS Liaison

has moved to

# Purdue International Scholar Assistance (PISA)

in the International Scholar Services office

# Topics

- What is PISA?
- What are the Services PISA provides?
  - And what Services does PISA not provide?
- How to work with PISA
  - Where to find resources
  - **How** to submit requests
  - Who does what between PISA, ISS and the Department Contact
- Quick Tips for effective, efficient relationships
  - How to ask questions or receive assistance

# What is PISA

# Office of International Students and Scholars

## International Student Services

supports internationals enrolled at Purdue in degree or certificate programs, at any level; or incoming "Study Abroad" students

## **International Scholar Services**

Supports internationals holding scholarly or professional appointments/roles at Purdue or Purdue affiliates, and their host units

**Immigration Counseling** 

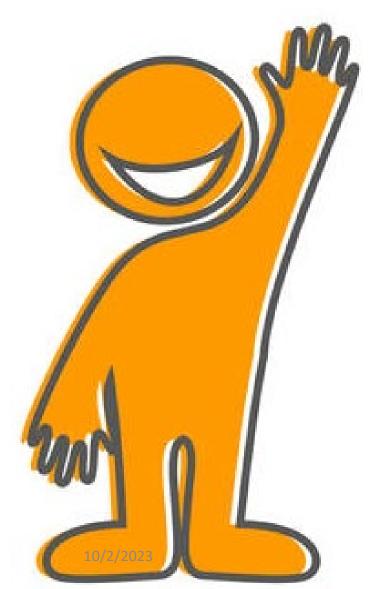
Purdue International Scholar Assistance (PISA)

Leverages knowledge & training of US immigration rules, agencies and trends

Welcome to PISA

Leverages knowledge & training of Purdue policies, systems and organization, and our surrounding community

# Purdue International Scholar Assistance (PISA)



- College is assigned specific PISA Specialists
  - Actual human beings
  - They will learn the College and you can get to know them
- Deliberately Expansive Access
  - Eliminating / reducing use of MyISS by our customers
  - Expanded web resources
  - Outreach and information sessions
    - Recurring outreach presentations online and in-person
      - "How to host an international postdoc"
      - "How to Invite a Visiting Scholar"
  - Availability
    - In-person "local" office time on rotating basis
    - In-person "ISS" office time (check-ins, arrivals, etc)
    - Virtual "on demand" meeting times

Welcome to PISA

# History

Proposed PISA concept to university leadership (then-EVPRP, Office of the Provost, Finance, Deans, Department Heads, and others)



## Feb / March

 Full university approval for PISA

### June

• First hire; PISA officially launched

## October

 Adoptions of academic and administrative units begins

### December

 Initial public meetings discussing implementation



**M** 

02

## Jan – June

 Adoptions progress; more than two dozen presentations discussing / explaining adoption; negotiations / discussions with College leadership; majority of university adopted by July 31, 2023



PISA is fully implemented

2024 AY

# PISA Services

## What are PISA Services?

- PISA is not the same as the former ISS Liaison role
  - Almost all ISS Liaisons wore multiple hats
  - "ISS Liaison" work was layered within other duties and roles
    - Dividing line between "ISS Liaison" and other Departmental responsibilities was not always clear

## PISA

- Provides the administrative support required for requests to the International Scholar Services team for immigration support (research / work visas, permanent residence, etc.)
- Ensures compliance with Purdue policies and procedures of partner offices
- Works to create a welcoming environment for the international by facilitating
  - an efficient ISS experience and
  - a comfortable transition to Purdue

WORKING WITH PISA **Email List** College of Agriculture Please add your name to our email list to receive email updates on Presentations; Local meetings or outreach; Changes or expansion of PISA Services; Changes to PISA service procedures; Changes to immigration rules; College of Education Changes to International Scholar Services procedures for processing requests; Other relevant news and information; College of Engineering College of Liberal Arts **Contact List** College of Pharmacy PISA depends on having accurate contact information for all colleges, departments and partners. Colleges and College of Science Divisions must provide updates of all departmental, business/finance, college and other key personnel to PISA not less than twice a year. For changes that occur outside of the bi-annual updates, please use THIS FORM to update College of Veterinary Medicine information with PISA about changes in contacts. Failure to notify PISA of changes in key contacts may delay case Centers and Institutes of the Discovery Park District **PISA** Global Partnerships and Programs Honors College Libraries and School of Information + PISA Services + How to Work with PISA (Generally) Mitchell E. Daniels, Jr. School of + How to Work with PISA (Units with Department Contacts) Office of the Provost + How to Work with PISA (All Other Units, or if YOU are a Department Contact) **Purdue Athletics Details, Timelines, and Costs** Purdue Information Technology Purdue Northwest Expand all + Purdue Online + "B" Business Visitors Purdue Polytechnic Institute + Visiting Appointments (Purdue J-1) Student Life + Visiting Appointments (non J-1 and/or non-Purdue) Transition to PISA + Visiting Student Interns (Visiting Undergraduate Students) + Visiting Faculty + Postdocs **Outreach Schedule** + Staff + Faculty + Cases that are Assigned to Purdue's Outside Immigration Counsel (EB-1B or NIW Permanant Residence, or 0-1 Work Visas) + Immigration Wage Analyses

**International Students and Scholars** 

10/2/2023 Welcome to PISA

## What are PISA Services



- Receives "intake forms" from units that provide core data about situations and internationals
- Works with units to reconcile questions, irregularities or concerns about details / requests
- Submit requests to MyISS based on the intake details based on the intake details
- Monitors requests to ensure advancement; responds to counselor questions as needed; develops supporting documents as needed
- Prepares requests for checks for payment of USCIS government fiing fees, foreign education evaluations, etc., and submits to host/hiring unit's Business Office for processing



**Jocument Generation** 

- Visiting Scholar invitation letters
- Support letters for USCIS petitions
- Support documentation for permanent residence processes
- Employment Verification letters for travel



# -1 Scholar arrivals

- Works with J-1 scholars from the issuance of DS-2019s to arrival on campus to ensure progress through visa processing; submits 'delays' as needed
- Submits R4P / DirectHire to ensure scholars are "in" necessary systems early, to support arrival
- Performs "check-in's" for arriving J-1 scholars to ensure prompt validation in government systems; orients scholar to campus resources



 Engages in outreach and spotchecks for scholar wellness, departmental support, immigration compliance

Scholar wellness/ compliance

10/2/2023

## What PISA is not...

## PISA is NOT

- Export Control
  - We have no control over screenings / RPS by the Export Controls Office
  - We are a customer of their services, just like you
- Human Resources
  - We have no input into Purdue's compensation structure, job families, position descriptions, etc.
  - We comply with the rules, procedures and policies set down by our partners in HR
- Payroll / Tax
  - We have no access to Purdue's payroll system
  - We are not tax experts (what the tax situation might be for different internationals in different situations)
- Global Support
  - We have no knowledge of whether non-US persons are permitted to work in other countries (under that other country's rules)
  - We have no knowledge of what the impact of having a Purdue employee in that "other country" might be on Purdue
- Immigration Counselor
  - PISA are subject matter experts on Purdue policy, systems, and the administrative process underlying requestions with the International Scholar Services team
  - PISA cannot provide guidance on immigration-specific topics. IN other words, while PISA can recommend a category of immigration benefit and provide data and guidance about what is needed to initially request it, PISA cannot provide guidance on legal topics WITHIN that immigration benefit

# Who Does What, within a given ISS Request?

Receive quarterly reports from PISA

	0.0011	
Department Contact	PISA	Counseling Team
<ul> <li>Understands internal Department stakeholders (Office of the Head, Business Office, Employment Center, Payroll Center, etc.)</li> </ul>	<ul> <li>Understands Purdue policies, campus systems and processes, and International Scholar Services procedures, services and needs</li> </ul>	Understands US laws, agency policies, procedures and adjudicatory trends, and Purdue policy
<ul> <li>Selects the correct Intake Form from the online Resource Page</li> <li>Works with the Host / Hiring Manager to collect information</li> <li>Works with other Department offices to collect information</li> <li>Collects required approvals (either external documents/emails or signatures to the Intake Form)</li> <li>Submits all required documents and information to PISA</li> <li>Receives and answers/routes questions from PISA</li> <li>Conveys questions from the Department / host / hiring manager to PISA and clarifies/relays responses</li> <li>Collaborative Process to verify the correct collection of the process to verify the the pro</li></ul>	<ul> <li>Selects the correct IntlScholar Service for the request received, based on the documents and Intake information</li> <li>Works with the Department Contact to clarify any missing or inconsistent information</li> <li>Works with the international to collect preliminary information</li> <li>Ensures required approvals are in place, based on the appointment category</li> <li>Submits all required documents and information to MyISS</li> <li>Receives and answers/routes questions from IntlScholar Counselors, and from Department Contacts</li> </ul> rect process is selected and advanced efficiently Collaborative Process to finalize the imreason and information to Contacts	<ul> <li>Verifies eligibility / suitability for the requested immigration classification based on the full scope of details and documents obtained via MyISS</li> <li>Works with PISA, the Department Contact, Business Office, and/or Host/Hiring Manager to clarify any missing or inconsistent information</li> <li>Works with the international to collect missing or additional information or documents</li> <li>Ensures required approvals / screenings are in place, based on the appointment category</li> <li>Develops government paperwork, legal arguments, or other forms based on the immigration classification in question</li> <li>Receives and answers/routes questions from PISA, Department Contacts, host/hiring manager, and others</li> </ul>
Accesses shared report to monitor case progress	<ul> <li>Prepares and shares report(s)</li> </ul>	Provides case status updates on demand

Provides case status updates on demand

## If you are a Department Contact

- Everything begins with the website
  - https://www.purdue.edu/ip pu/iss/
- What you will find there:
  - ISS Procedures
  - Intake Forms
  - Timelines for different requests
  - ISS Fees and other Costs

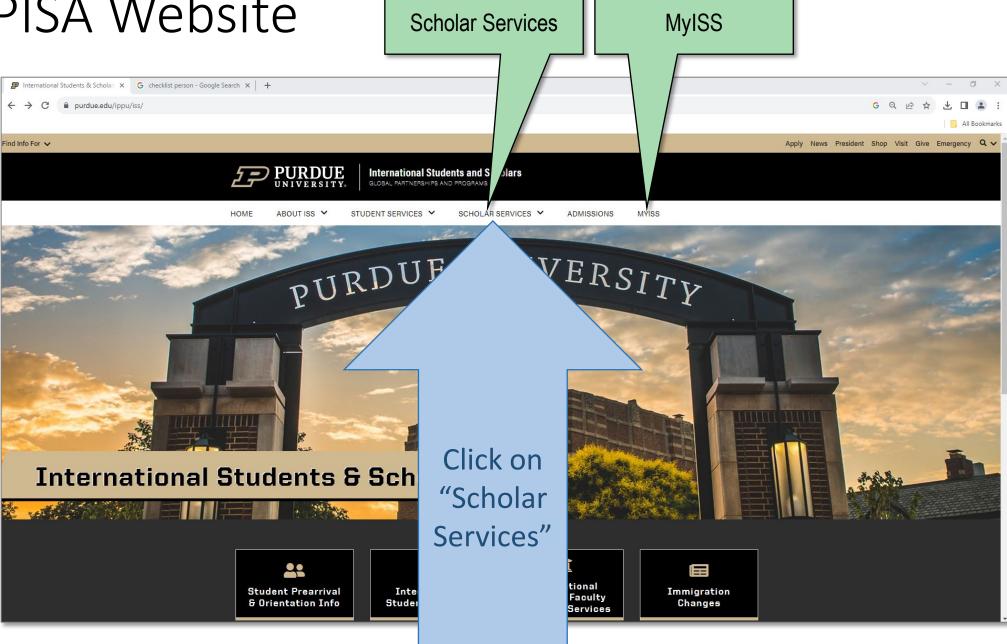
# If you are an international (faculty, staff, postdoc, scholar)

- Everything begins with the website
  - https://www.purdue.edu/ip pu/iss/
- What you will find there:
  - Details about different immigration classifications
  - Information for all stages of arrival / stay / departure
  - Information about your immigration and other documents, and how to submit requests to PISA / ISS

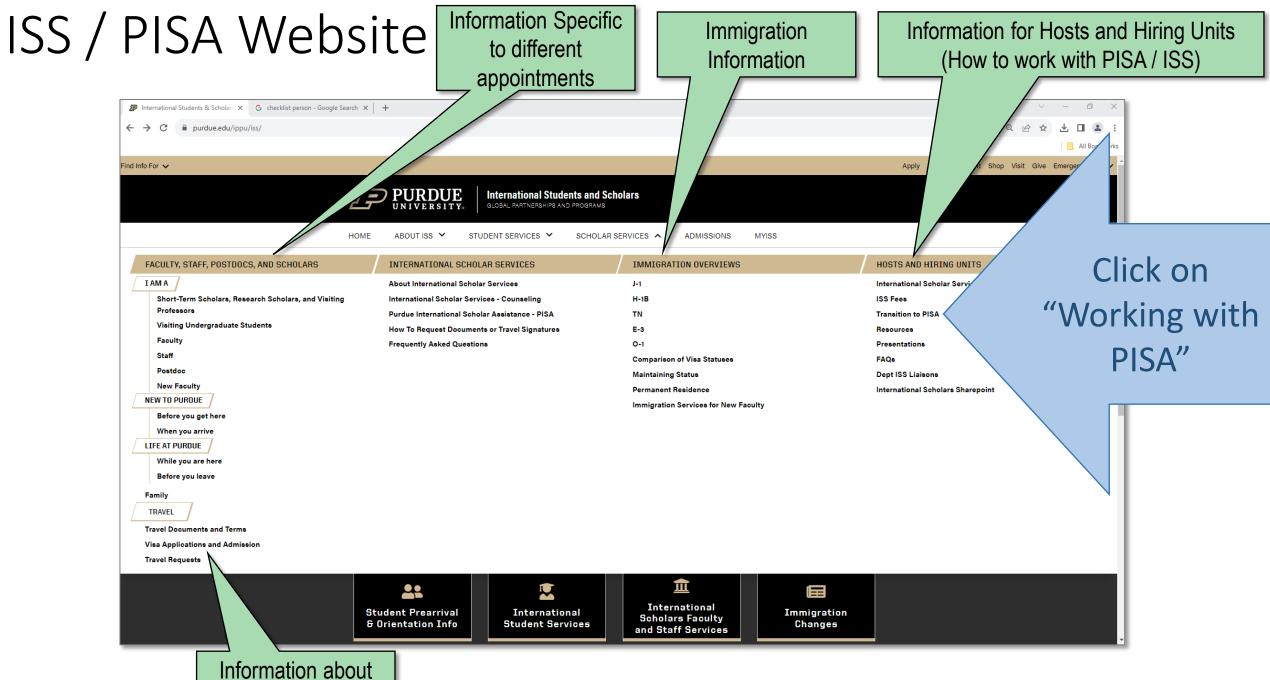
# If you are host / hiring manager

- Everything begins with the website
  - https://www.purdue.edu/ippu/ iss/
- What you will find there:
  - Who your Department Contact is
  - Steps and Timelines for different requests
  - ISS Fees and Costs

# ISS / PISA Website



10/2/2023



10/2/2023

transition / travel

Welcome to PISA

# ISS / PISA Website

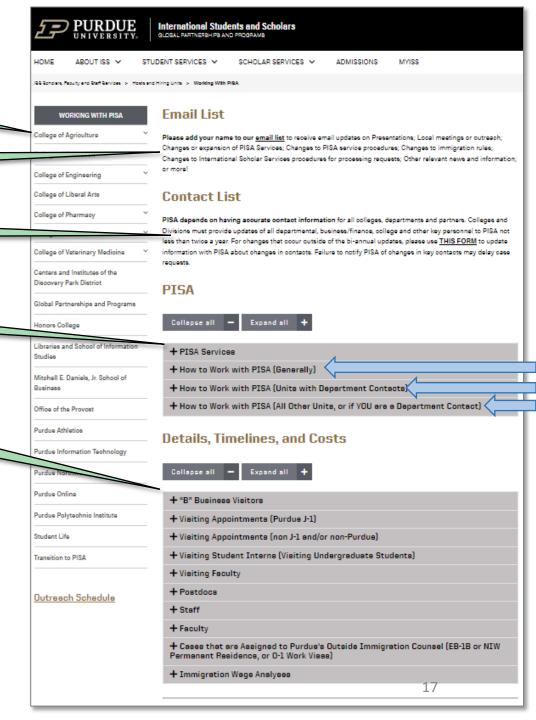
All campus units

Sign up for Email Communications

Update contact information within the College

(How to work with PISA / ISS)

Specific Details, by Appointment Category



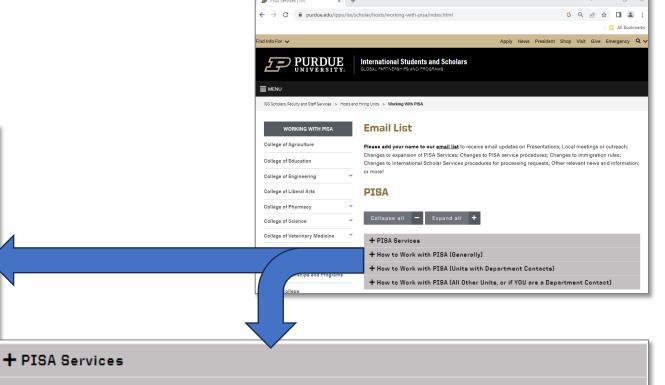
#### + PISA Services

- How to Work with PISA (Generally)

Each College or Division is assigned specific PISA Specialist(s) who manage the ISS-related administrative services for that unit, and who are familiar with the unique needs and concerns of their assigned units.

Each College or Division also will have their own PISA Landing page in this "Hosts and Hiring Units" portion of the ISS website (which is behind a firewall and thus accessible only to individuals with Purdue credentials), where Unit-specific tools, forms, information, and more will be listed:

- The names of the specific PISA Specialist(s), and all the many ways they can be directly contacted
- · Unit-specific resources for submitting requests, such as intake forms or support paperwork
- · Details about availability, including
  - Virtual drop-in meetings
  - Virtual appointments
  - In-person drop-in meetings and check-in appointments at our offices in Young Hall
  - o "Local hours" in the unit's physical space so that scholars, postdocs and others can drop in for questions without having to cross the campus



We

+ How to Work with PISA (Generally)

- How to Work with PISA (Units with Department Contacts)

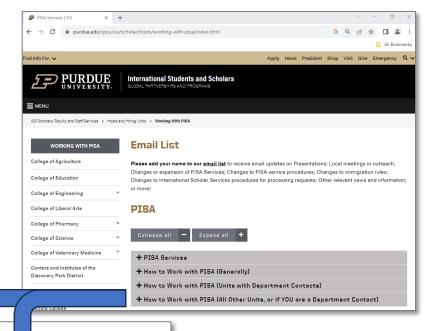
Certain colleges have determined that they will utilize centralized Department Contacts who will be responsible for submitting to PISA the Intake Forms needed to initiate requests. Click on your College / Division in the menu on the left to access the information for your specific unit. There will be a listing of Department Contacts available.

If you are (1) an international, or (2) a prospective or current host/hiring manager of an international:

- . Contact PISA if you have general questions about PISA or ISS processing, costs or timelines that are not answered by this website.
- Contact your Department Contact if you have want to initiate a request, or learn about college-specific internal approval processes, etc.

10/2/2023

- + PISA Services
- + How to Work with PISA (Generally)
- + How to Work with PISA (Units with Department Contacts)
- How to Work with PISA (All Other Units, or if YOU are a Department Contact)
  - Click on your College / Division in the menu on the left to access the information for your specific unit.
  - Click on the appointment category for the request you are thinking of submitting. The accordion will open to provide
    - A link to a "Quick Summary" that will provide important details about timeline, costs and workflow steps
    - A link to the specific Intake Form needed to initiate the request. The Intake Form has instructions on what to do (signatures, when to submit to PISA, support documents, etc.)
    - 3. A summary of "when" to initiate a request with PISA. The general rule is: the sooner the better.
  - 3. Access the Intake Form
    - All Intake Forms currently are fillable Adobe pdfs. We are working on implementing new software that will provide us with the capacity to create user-friendly electronic questionnaires
    - You must use the current Form available online. You must not download the form to your desktop and re-use it. Form changes are made from time to time to address changing campus needs or policies.
    - In almost all cases, ALL the datafields on a Form are required. If your situation does not seem to fit within the Form's fields, then contact PISA to discuss. Otherwise, incomplete Forms will be rejected.
    - 4. Approvals
      - 1. Approval requirements have been established with College / Division leadership
      - Required approvals may be inserted on the Forms either using Adobe Signature, Docu-Sign, or wet signatures; OR email chains with approvals may be attached to the Form
        - There is no need to manually obtain approvals to a Form if approvals already have been obtained through internal college processes
      - For Visiting Scholars, Host Faculty must sign the attestations to confirm their understanding of these regulatory requirements
      - 4. The Form also must indicate the person completing the Form ie the requestor themselves or a Department Contact



#### 4. Submission to PISA

- 1. Once the required Intake Form is complete, submit to PISA
  - Do not cc PISA on the sequence of communications to complete an Intake Form. This only serves to clog the PISA email inbox and slow services / communications with the entire campus
  - 2. Send as ONE email -
    - 1. The fully completed Intake
    - Any external emails or documents evidencing the required approvals, if applicable (and only if the Intake is itself not signed)
    - 3. Any support documents, as listed in the Intake

#### 5. PISA Support

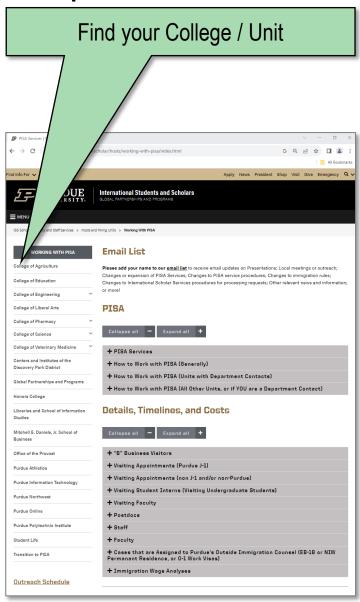
- 1. PISA will confirm the receipt of the Intake within three (3) business days
- 2. PISA logs the details of the request in their own tracking system
- PISA follows up about missing or inconsistent information. Note: incomplete Forms will be rejected and will delay processing of your requests.
- 4. PISA submits the request to MyISS for processing by the Counseling team
- PISA follows up with the international, department, and/or assigned Cousnelor as needed to advance the request

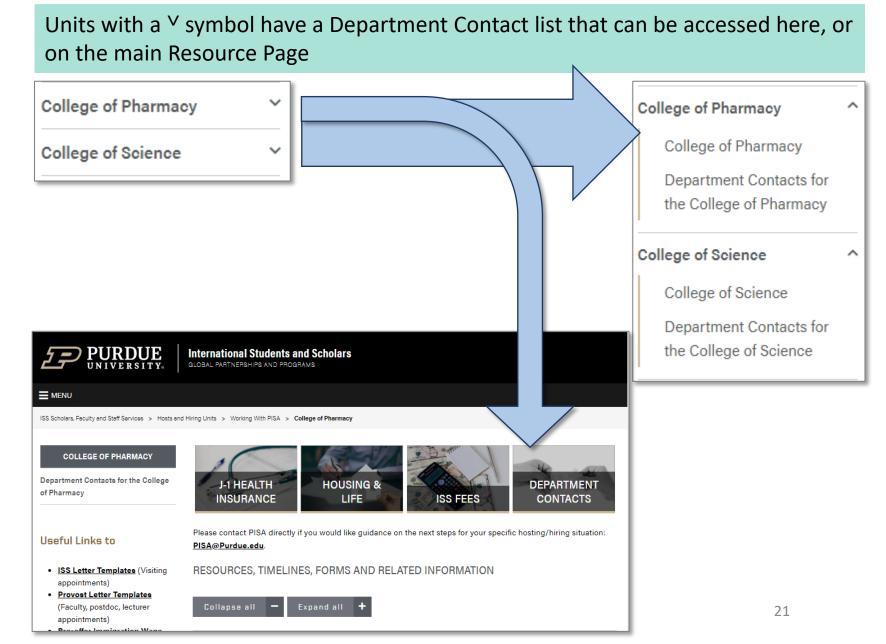
#### 6. If you have questions or concerns during processing

- 1. Email PISA, either at PISA@purdue.edu or the specific PISA Specialist(s) for your unit
  - 1. Be aware of normal processing time for your request, as listed in the Quick Summaries
  - Most requests cross multiple offices within the Purdue administrative structure. Be aware of which unit is responsible for what. For example, if the request is undergoing screening with Export Controls. Export Controls is the office to contact for an update, not PISA.
- 2. PISA will respond within 3 business days.

Step-by-Step

# Step 1: Access Your College / Division Resource Page





# Step 2: Find Your Department Contact

Click here to go to the College Resource Page

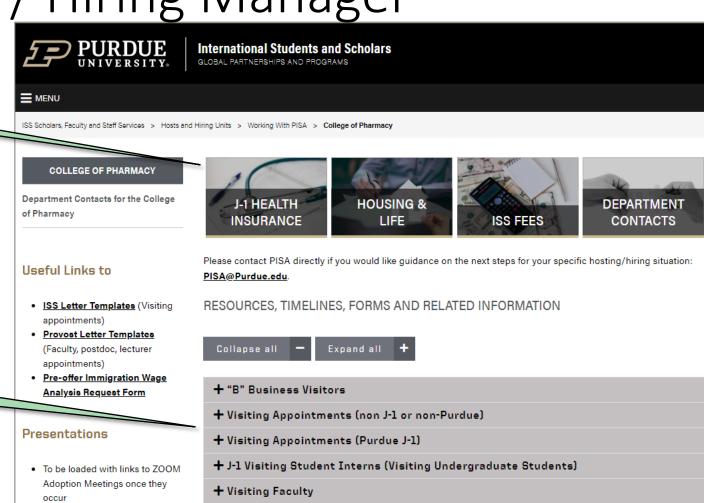
PURDUE UNIVERSITY.	International Students and Scholars global partnerships and programs					
ENU holars, Faculty and Staff Services > Hosts and	nolars, Faculty and Staff Services > Hosts and Hiring Units > Working With PISA > College of Pharmacy > Department Contacts for the College of Pharmacy					
COLLEGE OF PHARMACY  Click here for the Purdue Directory.						
Department Contacts for the College of Pharmacy	DEPARTMENT / SCHOOL	CONTACT				
	Department of Industrial and Physical Pharmacy	Mary Ellen Hurt, Manager of Operations				
	Department of Medicinal Chemistry and Molecular Pharmacology	Barb Mullenberg, Assistant to the Department Head; PhD Program Coordinator; Clerical Support Supervisor				
	Department of Pharmacy Practice	Amanda Correa, Lead Administrative Assistant				
	College of Pharmacy Finance	Donna Brown, DFA				
		<u>Tara Flook</u> , Sr Business Manager				
		<u>Suzanne Snoeberger</u> , Business Assistant				

Step 1(b): If you a Host / Hiring Manager

Quick Links within the ISS Site

Timelines and Overview of Procedures, by Appointment Category

10/2/2023



+ Postdocs

+ Lecturers

+ Quick Links to All Intake Forms

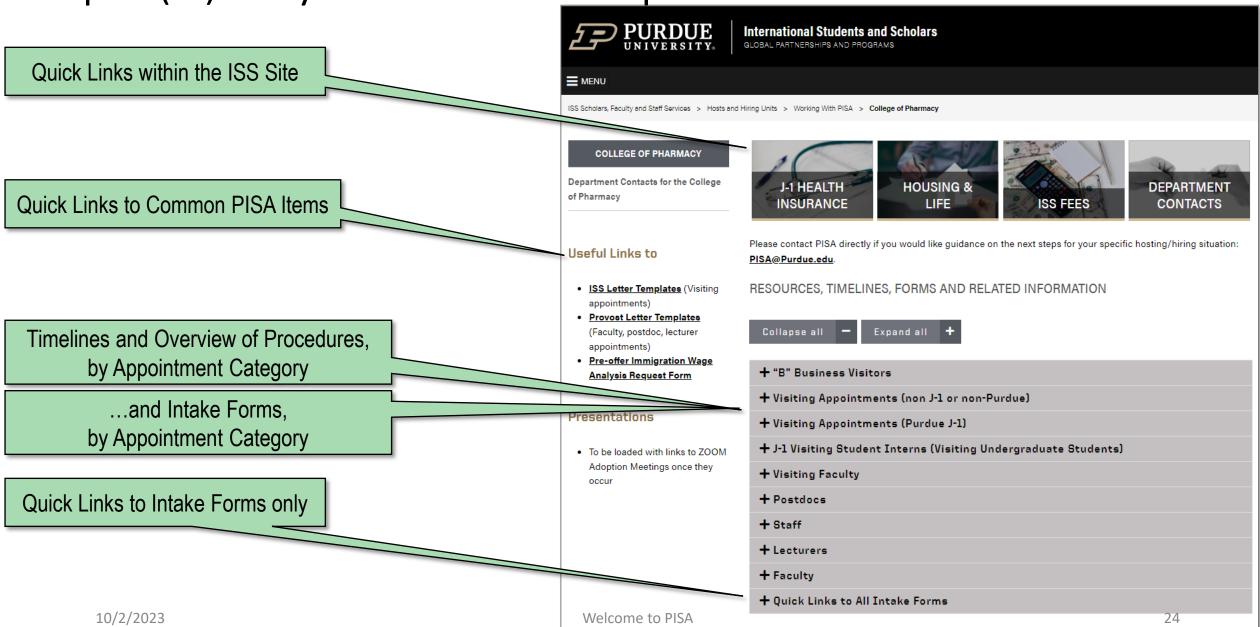
23

+ Faculty

+ Staff

Welcome to PISA

Step 1(b): If you are the Department Contact...



# Step 2: Click on the Appointment Category of interest

Our Example Situation will be a J-1 Visiting Scholar

#### - Visiting Appointments (Purdue

- Quick Summary
  - Click here
- Required Documents
  - Email the COP J-1 Int.
- Required Approvals
  - The host faculty member persure
     "Faculty Host Attestation"

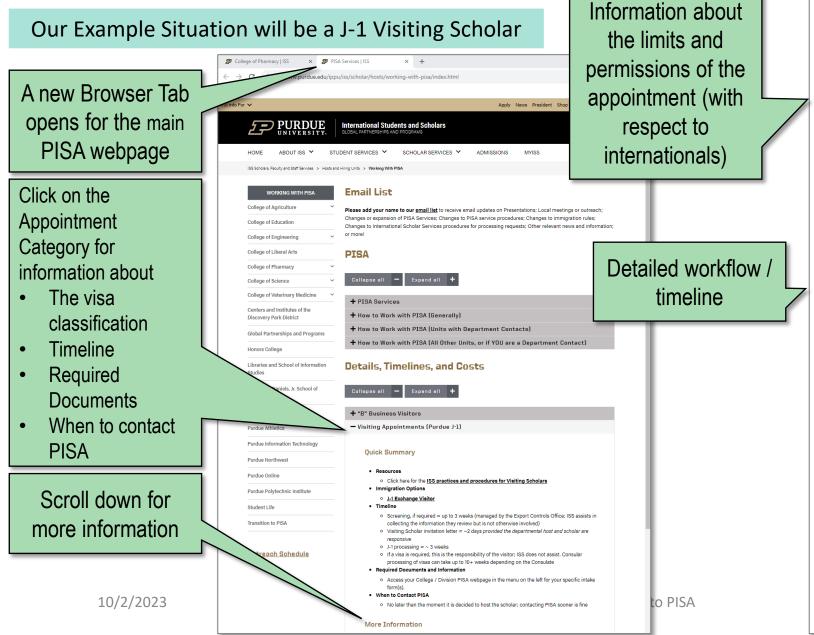
must complete and sign the section of the Intake titled

The following signatures/approvals leed to either be present on the completed intake form, or be attached as emails to the submission of the intake form to PISA: Business Office approval, Department Head approval, and approval by the College's **Associate Dean for Research** 

- When to Contact PISA
  - The host faculty member is responsible for contacting PISA, as soon as it is decided to host the scholar; contacting PISA sooner is fine
  - o For timelines, see the Quick Summary

Click on "Quick Summary"

Step 2: Click on the Appointment Category of interest



#### More Information

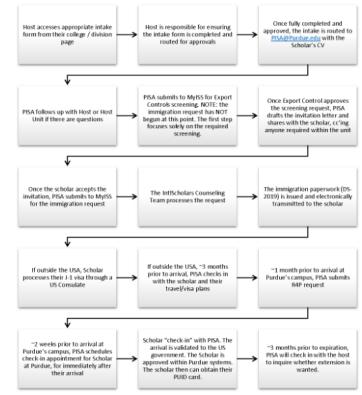
#### WHAT IS AN INTERNATIONAL VISITING SCHOLAR (PURDUE J-1)

An International Visiting Scholar is a non-US person who holds a <u>Visiting Scholar Appointment</u> at Purdue, which is a temporary appointment to engage in scholarly activities (which include, but are not limited to: research, instruction, teaching, collaboration, consultation, observation, and demonstration; scholarly activities do not include regular staff or administrative activities). International Faculty appointments that are unpaid are processed in the same way as International Visiting Scholars.

International Visiting Scholars are eligible for Purdue credentials, email, PUID card and system(s) access as appropriate for their activities and following all requisite approvals.

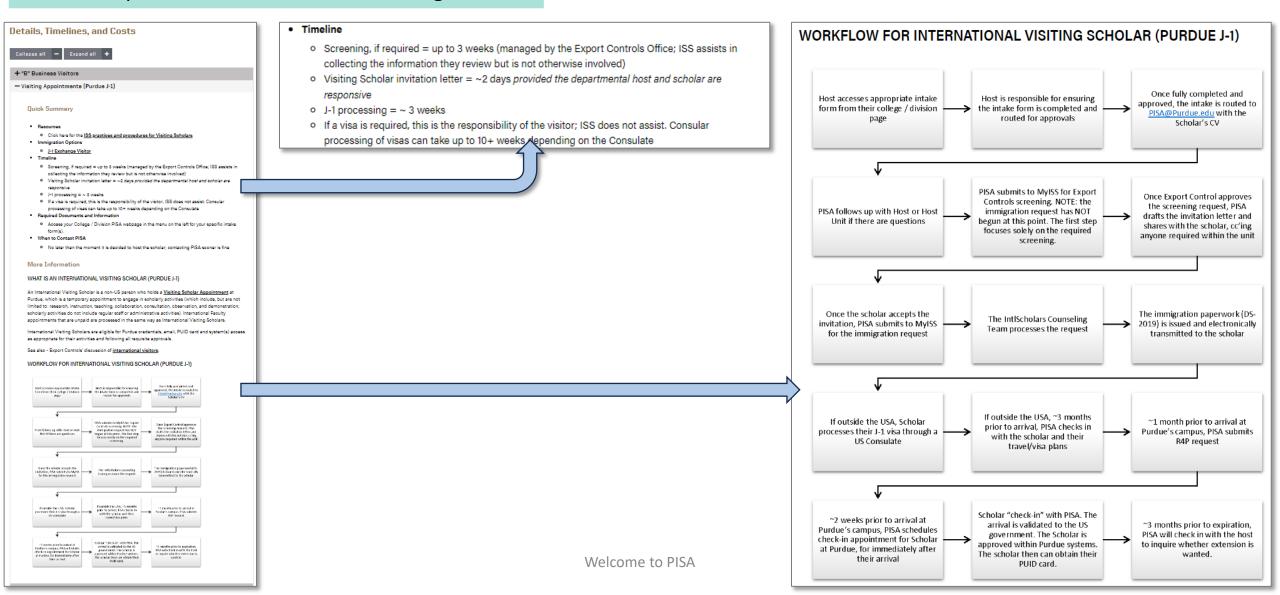
See also - Export Controls' discussion of international visitors.

#### WORKFLOW FOR INTERNATIONAL VISITING SCHOLAR (PURDUE J-1)



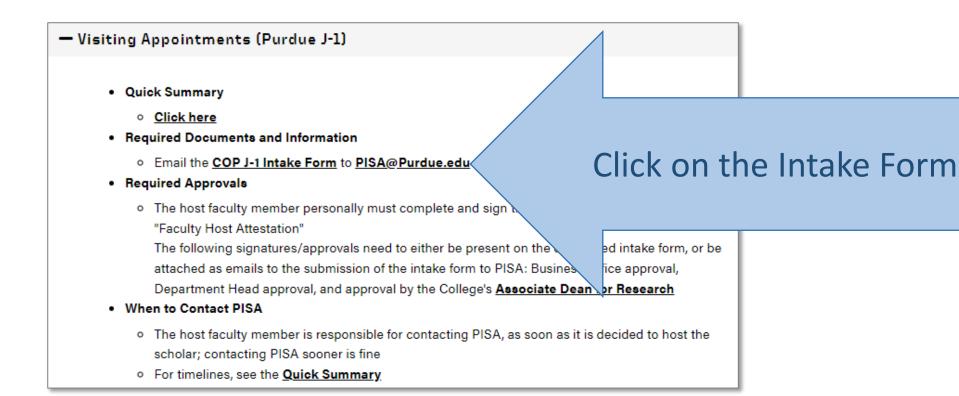
## Step 2: Example – detail about Timelines and Workflow

## Our Example Situation will be a J-1 Visiting Scholar



# Step 2: Click on the Appointment Category of interest

Our Example Situation will be a J-1 Visiting Scholar



Our Example Situation will be a J-1 Visiting Scholar

A new Browser Tab opens with the Adobe pdf Intake Form

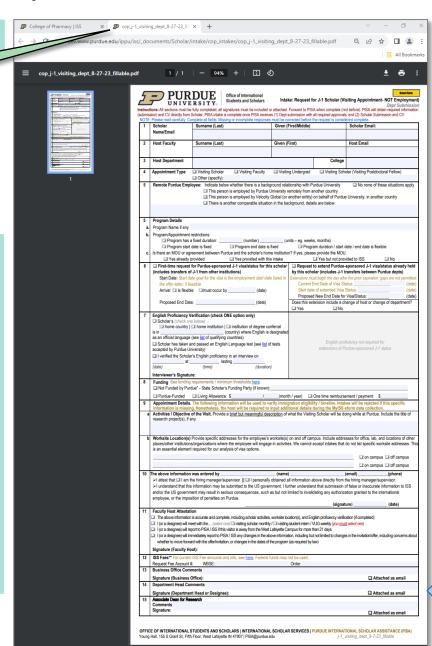
Units with Department Contacts will be guided through the completion of the Intake Form by that Department Contact.

The Form combines information from

- The Host
- The Business Office

The Form lists the required approvals at the bottom. These can be provided by

- Including signatures (wet, Docu-Sign, or Adobe)
- Attaching external documents evidencing approval <u>and</u> checking the box to indicate that you are doing this



**Approvals** 

Our Example Situation will be a J-1 Visiting Scholar

Yes already provided

#### The Form begins by requesting information about the general situation Reset Form Office of International Intake: Request for J-1 Scholar (Visiting Appointment- NOT Employment) Students and Scholars Instructions: All sections must be fully completed; all signatures must be included or attached. Forward to PISA when complete (not before). PISA will obtain required information (submission) and CV directly from Scholar. PISA intake is complete once PISA receives (1) Dept submission with all required approvals, and (2) Scholar Submission and CV NOTE: Please read carefully. Complete all fields. Missing or incomplete responses must be corrected before the request is considered complete. Scholar Surname (Last) Given (First/Middle) Scholar Email: Name/Email Surname (Last) Given (First) Host Faculty Host Email Host Department College ■ Visiting Scholar (Visiting Postdoctoral Fellow) Appointment Type Visiting Scholar ■ Visiting Faculty Visiting Undergrad Other (specify): Remote Purdue Employee: Indicate below whether there is a background relationship with Purdue University No none of these situations apply ☐ This person is employed by Purdue University remotely from another country This person is employed by Velocity Global (or another entity) on behalf of Purdue University, in another country ■ There is another comparable situation in the background, details are below **Program Details** Program Name if any Program/Appointment restrictions: Program has a fixed duration: (number) (units – eg. weeks, months) Program start date is fixed Program end date is fixed Program duration / start date / end date is flexible Is there an MOU or agreement between Purdue and the scholar's home institution? If yes, please provide the MOU.

Yes but not provided to ISS

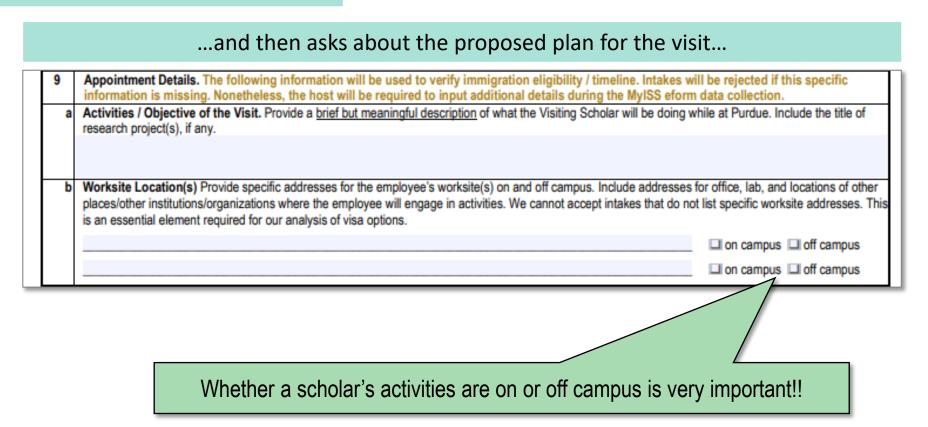
■ No

Yes provided with this intake

Our Example Situation will be a J-1 Visiting Scholar

6  First-time request for Purdue-sponsored J-1 visa/status for this scholar (includes transfers of J-1 from other institutions)						
	Start Date: Start date goal for the visa is the employment start date listed in	Extensions must begin the day after the prior expiration; gaps are not permitted.				
	the offer letter, if feasible	Current End Date of Visa Status: (date)				
	Arrival is flexible imust occur by (date)	Start date of extended Visa Status: (date)				
		Proposed New End Date for Visa/Status: (date)				
	Proposed End Date:(date)	Does this extension include a change of host or change of department?				
		□ Yes □ No				
Final Proficiency Verification (check ONE option only)  Scholar's (check one below)  home country   home institution   institution of degree conferral is in (country) where English is designated as an official language (see list of qualifying countries)  Scholar has taken and passed an English Language test (see list of tests accepted by Purdue University)  I verified the Scholar's English proficiency in an interview on at lasting (date) (time) (duration)		English proficiency not required for extensions of Purdue-sponsored J-1 status				
	Interviewer's Signature:					
	Funding See funding requirements / minimum thresholds here.					

Our Example Situation will be a J-1 Visiting Scholar



Our Example Situation will be a J-1 Visiting Scholar

## And finishes by collecting information required for regulatory or Purdue policy purposes

П									
	10	The above information was entered by	(name)	(email)	(phone)				
		ger/supervisor.							
>I understand that this information may be submitted to the US government. I further understand that submission of false or inaccurate into									
		and/or the US government may result in serious consequences, such as but not limited to invalidating any authorization granted to the international							
		employee, or the imposition of penalties on Purdue.							
				(signature)	(date)				
	11	Faculty Host Attestation							
		The above information is accurate and complete, including scholar activities, worksite location(s), and English proficiency verification (if completed)							
		□ I (or a designee) will meet with the (select one) □ visiting scholar monthly / □ visiting student interm / VUG weekly (you must select one)							
		□ I (or a designee) will report to PISA / ISS if this visitor is away from the West Lafayette Campus for more than 21 days							
		I (or a designee) will immediately report to PISA / ISS any changes in the above information, including but not limited to changes in the invitation/offer, including concerns about							
		whether to move forward with the offer/invitation; or changes in the dates of the program (as required by law)							
		Signature (Faculty Host):							
	12	ISS Fees** For current ISS Fee amounts and info, so	ee here. Federal funds may not be used.						
		Request Fee Account #: WBSE:	Order:						
	13	Business Office Comments							
		Signature (Business Office):			Attached as email				
/	14	Department Head Comments							
		Signature (Department Head or Designee):			Attached as email				
	10	Associate Dean for Research							
		Comments							
	l	Signature:		Г	Attached as email				

NOTE: This particular College has an additional approval row, unique to its own internal administrative rules

## Step 4: Submit the Intake Form to PISA

Our Example Situation will be a J-1 Visiting Scholar

The instructions for the Intake Form are at the top of the page



Office of International Students and Scholars

Intake: Request for J-1 Scholar (Visiting Appointment- NOT Employment)

Dept Submission

Instructions: All sections must be fully completed; all signatures must be included or attached. Forward to PISA when complete (not before). PISA will obtain required information (submission) and CV directly from Scholar. PISA intake is complete once PISA receives (1) Dept submission with all required approvals, and (2) Scholar Submission and CV NOTE: Please read carefully. Complete all fields. Missing or incomplete responses must be corrected before the request is considered complete.

Intake Forms should be sent to PISA <u>only once fully completed</u>.

Send one email with all items:

- Completed Intake
  - Attached approvals, if the Intake does not include signatures in Rows 13 onwards
- Any additional documents you think are relevant
  - "Pre-invitations"
- Email to <u>PISA@Purdue.edu</u> or your assigned PISA Specialist

Intake Forms collect *enough* information for PISA to categorize and launch the request.

MORE information and documents always will be needed, and must be provided direct from the source

# Step 5+: What PISA Does Next

Our Example Situation will be a J-1 Visiting Scholar

- 1. Confirm receipt of the Intake
- 2. Email/Filelocker the Scholar with their intake form, and request return via Filelocker link along with the Scholar's CV
- 3. Review the information, once collected in full, for consistency of responses, missing details, etc.
  - If information is missing or the Intake Form is incomplete, PISA must follow up to collect the omitted details
- 4. Submit to MyISS

## Step 5+: What IntlScholars Does Next

## Our Example Situation will be a J-1 Visiting Scholar

## When a case is received into MyISS

- 1. This triggers emails with hyperlinks to MyISS eforms requesting additional details or documents, to-
  - 1. The host faculty member (or hiring manager, for other types of requests),
  - 2. Business Office,
  - 3. Others within the Department
- 2. The information <u>must</u> be provided by the host or hiring manager. It cannot be provided by a third party.
- 3. PISA / Intlscholars monitors the case for advancement
  - We know the world has too many emails already
  - PISA / IntlScholars will send follow-ups if eforms seem to be stuck
- 4. Once the eforms are all submitted, the case goes to clerical review within the IntlScholars team
  - The clerk might identify remaining details that require clarification or documentation, and if so will send requests relating to these omissions
- 5. Once the clerical review is complete, the case goes to an International Scholar Services counselor
  - The counselor might identify remaining details that require clarification or documentation, and if so will send requests relating to these omissions
  - If everything is complete, the counselor will generate the immigration paperwork in question (in this example, the DS-2019)

## Step 5+: But Wait! There's More!

### Our Example Situation will be a J-1 Visiting Scholar

### There is still much work to do even after the DS-2019 is issued

- 1. The clerical team issues an electronic DS-2019 to the scholar
- 2. The Scholar then moves onto a tracker for arrival at Purdue and is monitored for progression along that tracker
  - 1. Receipt of the DS-2019
  - 2. Visa Processing
  - 3. Insurance
  - 4. Scheduling of travel
  - 5. Arrival
- 3. PISA reaches out to the Scholar (and Department) throughout this transition
  - 90 days out initiates the "Visa and Travel Plans" process in MyISS for the scholar to facilitate the collection of travel information and documents
  - 2. 60 days out verifies that the visa appointment is scheduled
  - 3. 30 days out verifies the program dates once again with the scholar and host
  - 4. 21 29 days out submits R4P / DirectHire for the Scholar
  - 5. 14 days out verifies that all documents and information is received. If so, transmits a scheduling link to the Scholar to register for checkin on arrival
  - 6. Arrival meets with the Scholar in-person, completes Checkin, which in turn facilitates the IntlScholars validation of the Scholar in the government database SEVIS

# Tips for Working Effectively with PISA

# Do's and Don't's for Working with PISA

### DO!

- Utilize the Website for information
  - Especially the College Web Resource Page
- Access the current Intake Form from the website to begin your request
  - If you have questions about which Intake to use, email PISA to ask first!
- Send ONE email with the Intake Form and any attachments, documents or other information
- Ensure PISA is aware of your timeline or other needs
  - And understand the default timeline for your request, from the ISS website "Quick Summary"

### (Please) Don't!

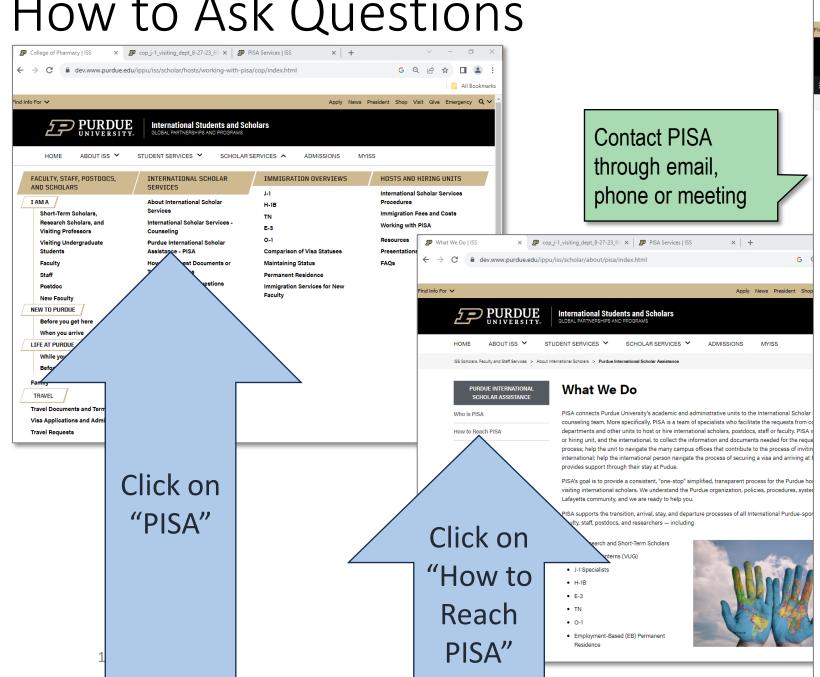
- cc PISA on email communications within the department while accumulating information or documents for the Intake
- Send incomplete Intake Forms
- Omit required documents, approvals or information
- Email for status updates more often that the default timeline/workflow for your request moves, or more frequently than PISA default response times
  - If the case appears stuck or overdue and you urgently need an update, consider using a virtual meeting time

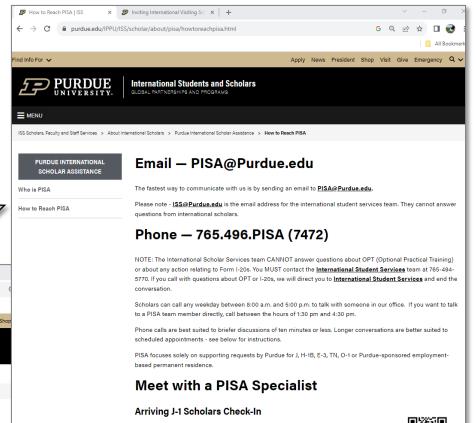
# Do's and Don't's for Working with PISA

### DO!

- Be collaborative with PISA
  - Like you, PISA's goal is to move through the request as quickly as possible, and to support the international and the department to the best of our abilities
- Be patient / be kind
  - This is an entirely new administrative structure, and as anticipated/discussed in Spring, there are inevitably growing pains when an institution undertakes this sort of change. Please recognize that we are all navigating the transition together
- Be supportive
  - Provide full information
  - Follow the procedures online and in this presentation
  - Help PISA to help the international and the department in their goals

## How to Ask Questions





Arriving J-1 scholars may schedule an in-person check-in appointment. Please access our Bookings tool or schedule your appointment using the QR Code.



#### Virtual "Drop-In" Office Hours

Drop-in discussions are best suited to briefer discussions of ten minutes or less. Longer conversations are better suited to scheduled appointments - see below for instructions.

• Virtual Drop-In hours via Zoom Monday - Thursday, 11:00 a.m. -12:00 p.m.

https://purdue-edu.zoom.us/my/pisameeting

• In-person Drop-in Hours Monday - Thursday 1:30 pm - 2:30 pm NOTE: No Drop-In Meetings on Friday!!

155 S. Grant Street, Fifth Floor, West Lafayette IN 47907

Please introduce yourself to the Front Desk as a Scholar. You will be asked to wait in our waiting room. A PISA specialist will come out to meet with you as soon as they are available.

#### Schedule an Appointment

Appointments may be booked for up to 20 minutes, or up to 50 minutes.

Please access our **Bookings** tool to schedule your appointment using the QR Code.

Please note - the appointment will be with the assigned specialist for the day.

It is not possible to select the specialist with whom you will meet.

### How to Ask Questions

- To ensure the most efficient response, include the following information (if asking via email:
  - In the Subject Line:
    - The full name of the international for whom the request is being submitted
  - At the TOP of the email:
    - The full College / Department name
    - Whether the question is being asked on a "RUSH" basis or not, and if it is RUSH, why
  - In the body of the email
    - Ask the question clearly
      - If you are forwarding an email chain, copy and paste the question(s) at the top of the email.
        - If possible, don't make the PISA Specialist rummage through an endless number of emails, some of which might have no relevance to the issue at hand
  - At the bottom of the email
    - Your full contact information
      - The email address to which you want a response
      - Your phone number, in case we need to talk through the question before we can respond
      - Your availability, if you are going to be out of the office or otherwise inaccessible for a time

## ISS and Department Contacts

- We understand the role of Department Contacts is new
  - And we understand there is uncertainty about what the role means
- The original vision for PISA did not include the concept of Department Contacts
  - This was a compromise to address specific interests of a handful of Colleges
  - PNW is the model on which the "Department Contact" idea was based
- We know many former ISS Liaisons were looking forward to focusing on their 'real' jobs and that serving as a Department Contact was not envisioned when PISA first was discussed
  - ISS has confirmed that for those units utilizing Department Contacts, we have the option to
    - Discuss Department Contact contributions with the College leadership during bi-annual reviews of services
    - Contribute to the individual's performance review (through the "360" process), when Department Contacts' contributions are particularly noteworthy

# ISS Fees

### ISS Fees

- The 2023-2024 ISS Fees are posted on our website, along with all other fees and costs that might arise as part of a request
- The ISS Fee rates are in effect for all cases as of September 1, regardless of whether an ISS Liaison submitted the case

← → C · dev.www.purdue.edu/ippu/iss/scholar/hosts/issfees.htm International Students and Scholars STUDENT SERVICES V SCHOLAR SERVICES V ISS Scholars, Faculty and Staff Services > Hosts and Hiring Units > Immigration Fees and Cos International Scholar Services charges fees for all sponsored immigration services we offer. In addition, certain Working With PISA Collepse all - Expand all -Immigration Fees and Costs - 2023-2024 ISS Fees Procedures Research /Work Visa Status J-1 Exchange Visitor | E-3 and TN workers processed at Consulate or Border Department pays Shipping or other costs ~\$35 Shipping (if Department pays) Government Fees · Individual may be required to pay government fees relating to personal visa application at a U . Purdue policy prohibits Departments from directly paying costs or expenses associated with visa applications at US Consulates H-1B Specialty Occupation Worker | E-3 and TN workers processed through USCIS Department pays Shipping or other costs ~\$20 Shipping to USCIS ~\$35 Shipping to worker if outside the USA Government Fees \$460 Check payable to USCIS in payment of Form I-129 Filing \$500 (First petition only) check payable to USCIS in payment of \$2,500 Check payable to USCIS in payment of premium processing request if desired Estimated Total Cost to Yes - Individual visa application Other associated expenses' . Individual may be required to pay government fees relating to personal visa application at a US Purdue policy prohibits Departments from directly paying costs or expenses associated with visa . US law prohibits the worker from directly or indirectly paying any cost or expense associated with the H-1B petition process O-1 Individuals of Extraordinary Ability \$5.800 - \$8000 Legal services fees paid in 2 equal increments (at assignment of case, and at filing). Exact fee depends on circumstances and is confirmed during the evaluation \$200 ISS Fee Shipping or other costs ~\$20 Shipping to USCIS ~\$35 Shipping to worker if outside the USA \$460 Check payable to USCIS in payment of Form I-129 Filing \$2,500 Check payable to USCIS in payment of premium processing Estimated Total Cost to Dept Other associated expenses Yes - Individual visa application Yes - if USCIS issues request for additional evidence

10/2/2023 Welcome to PISA

### ISS Fees

- When PISA receives a request (receives the Intake Form), they will transmit to the department a Fee and Filing Statement
  - Confirms the case details
  - Confirms the case type (J-1 Research Scholar)
  - Confirms the costs
    - ISS Fee
    - Other costs
    - Government Fees if any

Fee and Filing Statement 1 Name and Email of Employee being Sponsored Mickey Mouse 2 Host / Hiring Manager Donald Duck 3 College / Hiring Unit Disney Studios / Pixar Productions Fees, Costs and Expenses for the Requested Services with the Internation Research / Exchange Visa Select only ONE choice J-1 Short-Term Scholar Research Scholar VUG / Student Inten ~\$35 Other Costs Govt Fees Consulate / Border Processing Default ISS processing is 3 weeks. Border processing generally occurs the same day the request is presented by the foreign worker to the border. Consular processing times depend on the consulate in question. E-3 (Consulate) 0 TN (Consulate / Border Processing) Default ISS processing is 2 months. Regular USCIS processing vary wildly, but usually range between 2 and 6 months \$1,250 H-1B1 (Chilean) H-1B1 (Singaporean) \$500 (1st time E-3 (USCIS petition) \$2,500 (rush) TN (USCIS petition) Labor Certification - Based Petitions Cases involve two submissions (in sequence) to the US Dept of Labor, and then one submission to USCIS, before the individual can appl to adjustment status to permanent residence. ISS processing of each stage of paperwork averages 3 months. DOL processing currently averages 18 - 24 months. Regular USCIS processing ranges between 2 and 6 months. ISS Fee \$700 (all) EB-2 Special Handling for faculty and teaching staff ~\$35 \$2,500 (rush) \$700 (all) EB-2 Re-Selection for faculty and teaching staff (per ISS instructions) \$2,500 (rush) \$700 (all) EB-2 Labor Certification for staff \$2,500 (rush) Based on Individual Accomplishment and Impact to the Field Cases involve one submission to USCIS, before the individual can apply to adjustment status to permanent residence. ISS processing of the USCIS submission averages 3 – 6 months. Regular USCIS processing ranges between 2 and 6 months **Govt Fees** \$700 (all) EB-2 National Interest Waiver \$2,500 (rush \* Applicants for work visas must pay application fees at the US Consulate or land border to the USA. These are personal to the individual. Purdue policy does not permit payment or reimbursement of these fees. The specific fee depends on Dept of State reciprocity rules based on the applicant's citizenship. \*\* Re-Selection requires the placement of a single, 30-day posting with a scholarly journal or comparable online academic job search site. The Chronicle of Higher Education qualifies as such as posting location. the Labor Certification requires a "Labor Market Test" to confirm that there are no minimally qualified American workers ready willing and available for the opportunity. The nature of the labor market test is set by regulation. The cost of running the labor market test depends on a variety of factors but generally averages \$4,000 or more 5 Premium Processing ("Rush" Fee) Premium processing service (for an additional fee of \$2,500) guarantees a response from USCIS within 15 calendar days of filing. A response may be either an approval or a request for evidence ("RFE"). If an RFE is issued, USCIS will issue its final decision within 15 calendar days of receiving NOTE: Premium Processing applies only to USCIS petitions ("Work Visas" and "Permanent Residence" above). Premium processing is not applicable to J-1 Exchange visas, and is not applicable to Dept of Labor processing. Premium processing does not change ISS processing times. 155 bases our processing times on our total caseload. The ISS Counselor assigned to the case will discuss the issue of premium processing with the Dept before filing, after PISA submits to MyISS. Host/Hiring Manager and Department Agreement

By continuing this request, the Host/Hiring Manager and the Department -

√ Agrees to the ISS Fees, costs and government filing fees associated with the requested service.

- ✓Agrees to the International Scholar Services office preparing and/or signing government form(s) for the foreign worker, based on the information provided by this department to PISA / ISS through intake forms and MyISS eform submissions; and
- Agrees to the submission to the US government of (i) the information and documents collected from the department and foreign worker, and (ii) the government forms prepared and signed by ISS, based on that above-mentioned information and document

10/2/2023 Welcome to PISA

OFFICE OF INTERNATIONAL STUDENTS AND SCHOLARS I INTERNATIONAL SCHOLAR SERVICES | PURDUE INTERNATIONAL SCHOLAR ASSISTANCE (PISA Young Hall, 155 S Grant St. Fifth Floor, West Lafavette IN 47907 | PISA/Blourdue.edu

## Fee and Filing Statement

5	PURDUE UNIVERSITY Office of International Students and Scholars.	Fee and Filing Statement
1	Name and Email of Employee being Sponsored	Mickey Mouse
2	Host / Hiring Manager	Donald Duck
3	College / Hiring Unit	Disney Studios / Pixar Productions

In this example, the Statement is showing that a request for a J-1 Visiting Scholar will involve an ISS Fee of \$300, plus shipping costs of approximately \$35

### Premium Processing ("Rush" Fee)

Premium processing service (for an additional fee of \$2,500) guarantees a response from USCIS within 15 calendar days of filing. A response may be either an approval or a request for evidence ("RFE"). If an RFE is issued, USCIS will issue its final decision within 15 calendar days of receiving the response to the RFE.

NOTE: Premium Processing applies only to USCIS petitions ("Work Visas" and "Permanent Residence" above). Premium processing is not applicable to J-1 Exchange visas, and is not applicable to Dept of Labor processing. Premium processing does not change ISS processing times. ISS bases our processing times on our total caseload.

The ISS Counselor assigned to the case will discuss the issue of premium processing with the Dept before filing, after PISA submits to MyISS.

Row 5 explains that rush / premium processing fees apply only to USCIS cases, which a J-1 Visiting Scholar request is not. There therefore is no rush fee for J-1 Visiting Scholars

### Host/Hiring Manager and Department Agreement

By continuing this request, the Host/Hiring Manager and the Department -

- ✓ Agrees to the ISS Fees, costs and government filing fees associated with the requested service
- ✓ Agrees to the International Scholar Services office preparing and/or signing government form(s) for the foreign worker, based on the information. provided by this department to PISA / ISS through intake forms and MyISS eform submissions; and
- ✓ Agrees to the submission to the U5 government of (i) the information and documents collected from the department and foreign worker, and the government forms prepared and signed by ISS, based on that above-mentioned information and documents

Row 6 explains that by continuing the request, the department is agreeing to the fees, to preparing the immigration paperwork using the information provided, and to submitting that information to the government as needed.

4	Fees, Costs and Expen	ses for the Reque	sted Services with th	e Internation	nal Scholar Se	rvices Office
	Research / Exchange Visa	Select only ONE	choice		One costs	
<b>√</b>	J-1 Short-Term Scholar			\$300	~\$35	n/a
	Work Visa	Select only ONE	choice	ISS Fee	Otner Costs (shipping etc)	Govt Fees*
	same day the request is Consular processing tin	is 3 weeks. Border proc s presented by the forei	cessing generally occurs the ign worker to the border. sulate in question.		***	
	E-3 (Consulate) TN (Consulate / Bo	adas Danasasina)		\$300	~\$35	0
	USCIS Petition	rder Processing)				
		een 2 and 6 months	SCIS processing vary wildly B1 (Singaporean)	\$1,250	~\$35	\$460 (all) \$500 (1st time) \$2,500 (rush)
	Dominant Pasidanas					
	Permanent Residence Labor Certification – Base		n one choice may be selec	190		
			US Dept of Labor, and then o	ne submission to	USCIS, before the	individual can apply
			rocessing of each stage of pap ing ranges between 2 and 6 m		•	ocessing currently
				ISS Fee	Other Costs_ (shipping etc)	Govt Fees
	EB-2 Special Handling	for faculty and teach	ing staff	\$3,825	~\$35	\$700 (all) \$2,500 (rush)
	EB-2 Re-Selection for	faculty and teaching	staff (per ISS instructions)	\$4,000	~\$635**	\$700 (all) \$2,500 (rush)
	EB-2 Labor Certification	on for staff		\$3,565	~\$4,035***	\$700 (all) \$2,500 (rush)
	Based on Individual Accor					
			re the individual can apply to : 3 – 6 months. Regular USC			
	processing or the USO	o auurnission averages	3 – O monuis, rrequiar 050	no processing ra	Other Costs_	and o months
				ISS Fee	(shipping etc)	<u>Govt Fees</u> \$700 (all)
Ш	EB-2 National Interest	Waiver		\$4,000	~\$635	\$2,500 (rush)
* Appl	icants for work visas must pay applica	tion fees at the US Consulat	te or land border to the USA. The	se are personal to t	he individual. Purdue	policy does not permit

payment or reimbursement of these fees. The specific fee depends on Dept of State reciprocity rules based on the applicant's citizenship.

<sup>\*\*</sup> Re-Selection requires the placement of a single, 30-day posting with a scholarly journal or comparable online academic job search site. The Chronicle of Higher Education qualifies as such as posting location.

<sup>\*\*\*</sup> Labor Certification requires a "Labor Market Test" to confirm that there are no minimally qualified American workers ready willing and available for the opportunity. The nature of the labor market test is set by regulation. The cost of running the labor market test depends on a variety of factors but generally averages \$4,000 or more.

## Fee and Filing Statement

	5	PURDUE UNIVERSITY Office of International Students and Scholars	Fee and Filing Statement
	1	Name and Email of Employee being Sponsored	Mickey Mouse
	2	Host / Hiring Manager	Donald Duck
	3	College / Hiring Unit	Disney Studios / Pixar Productions
_'			

In this example, the Statement is showing that a request for an H-1B request will involve an ISS Fee of \$1250, shipping costs of ~\$35, and government fees of up to \$3,460

### 5 Premium Processing ("Rush" Fee)

Premium processing service (for an additional fee of \$2,500) guarantees a response from USCIS within 15 calendar days of filing. A response may be either an approval or a request for evidence ("RFE"). If an RFE is issued, USCIS will issue its final decision within 15 calendar days of receiving the response to the RFE.

NOTE: Premium Processing applies only to USCIS petitions ("Work Visas" and "Permanent Residence" above). Premium processing is not applicable to J-1 Exchange visas, and is not applicable to Dept of Labor processing. Premium processing does not change ISS processing times. ISS bases our processing times on our total caseload.

The ISS Counselor assigned to the case will discuss the issue of premium processing with the Dept before filing, after PISA submits to MyISS.

Row 5 explains rush / premium processing fees apply only to USCIS cases, which includes H-1B requests.

### 6 Host/Hiring Manager and Department Agreement

By continuing this request, the Host/Hiring Manager and the Department -

- √ Agrees to the ISS Fees, costs and government filing fees associated with the requested service.
- Agrees to the International Scholar Services office preparing and/or signing government form(s) for the foreign worker, based on the information provided by this department to PISA / ISS through intake forms and MyISS eform submissions; and
- ✓ Agrees to the submission to the U5 government of (i) the information and documents collected from the department and foreign worker, and (ii) the government forms prepared and signed by ISS, based on that above-mentioned information and documents.

Row 6 explains that by continuing the request, the department is agreeing to the fees, to preparing the immigration paperwork using the information provided, and to submitting that information to the government as needed.

	Fees, Costs and Expen	ises for the Reque	ested Services with the	Internation	nal Scholar Se	rvices Office
	Research / Exchange Visa	Select only ONE	<u>choice</u>	ISS Fee	(shipping etc)	Govt Fees*
	J-1 Short-Term Scholar	Research Scholar	VUG / Student Intern	\$300	~\$35	n/a
	Work Visa	Select only ONE	<u>choice</u>	ISS Fee	Other Costs (shipping etc)	Govt Fees*
	same day the request is Consular processing tin E-3 (Consulate)	is 3 weeks. Border proc s presented by the forei nes depend on the cons	cessing generally occurs the ign worker to the border. sulate in question.	\$300	~\$35	0
<u>/</u>	TN (Consulate / Bo	rder Processing)				
	Default ISS processing but usually range betwe		ISCIS processing vary wildly,			
	✓ H-1B	_		\$1,250	~\$35	\$460 (all)
	H-1B1 (Chilean) E-3 (USCIS petition TN (USCIS petition)	n)	IB1 (Singaporean)	,,,		\$500 (1 <sup>st</sup> time) \$2,500 (rush)
	to adjustment status to per	ed Petitions sions (in sequence) to the rmanent residence. ISS p	n one choice may be selected be US Dept of Labor, and then one processing of each stage of paper ing ranges between 2 and 6 more	e submission to erwork averages	3 months. DOL pro	
	Labor Certification – Base Cases involve two submiss to adjustment status to per	ed Petitions sions (in sequence) to the rmanent residence. ISS p	e US Dept of Labor, and then on processing of each stage of pape	e submission to erwork averages	3 months. DOL pro Other Costs_	
	Labor Certification – Base Cases involve two submiss to adjustment status to per	ed Petitions sions (in sequence) to the rmanent residence. ISS p Regular USCIS processi	e US Dept of Labor, and then on processing of each stage of pape ing ranges between 2 and 6 mor	e submission to erwork averages nths.	3 months. DOL pro	Govt Fees \$700 (all)
	Labor Certification – Base Cases involve two submiss to adjustment status to per averages 18 – 24 months. EB-2 Special Handling	ed Petitions sions (in sequence) to the manent residence. ISS p Regular USCIS process g for faculty and teach	e US Dept of Labor, and then on processing of each stage of pape ing ranges between 2 and 6 mor	e submission to erwork averages nths. <u>ISS Fee</u>	Other Costs_ (shipping etc)	Govt Fees \$700 (all) \$2,500 (rush) \$700 (all) \$2,500 (rush)
	Labor Certification – Base Cases involve two submiss to adjustment status to per averages 18 – 24 months. EB-2 Special Handling	ed Petitions sions (in sequence) to the rmanent residence. ISS p Regular USCIS process g for faculty and teach	e US Dept of Labor, and then on processing of each stage of pape ing ranges between 2 and 6 mor ning staff	e submission to erwork averages nths. <u>ISS Fee</u> \$3,825	Other Costs_ (shipping etc) ~\$35	Govt Fees \$700 (all) \$2,500 (rush) \$700 (all) \$2,500 (rush) \$700 (all)
	Labor Certification – Base Cases involve two submiss to adjustment status to per averages 18 – 24 months.  EB-2 Special Handling EB-2 Re-Selection for EB-2 Labor Certification Cases involve one subr	ed Petitions sions (in sequence) to the rmanent residence. ISS p Regular USCIS process g for faculty and teach faculty and teaching a on for staff mplishment and Impa mission to USCIS, before	e US Dept of Labor, and then on processing of each stage of pape ing ranges between 2 and 6 mor ning staff staff (per ISS instructions)	e submission to enwork averages onths.  ISS Fee \$3,825 \$4,000 \$3,565	Other Costs_(shipping etc) ~\$35 ~\$635** ~\$4,035***  tus to permanent reanges between 2 a	Govt Fees \$700 (all) \$2,500 (rush) \$700 (all) \$2,500 (rush) \$700 (all) \$2,500 (rush) \$700 (all) \$2,500 (rush)
	Labor Certification – Base Cases involve two submiss to adjustment status to per averages 18 – 24 months.  EB-2 Special Handling EB-2 Re-Selection for EB-2 Labor Certification Cases involve one subr	ed Petitions sions (in sequence) to the rmanent residence. ISS p Regular USCIS process g for faculty and teach faculty and teaching a on for staff mplishment and Impa mission to USCIS, before	e US Dept of Labor, and then on processing of each stage of pape ing ranges between 2 and 6 mor ning staff staff (per ISS instructions) ct to the Field re the individual can apply to a	e submission to enwork averages onths.  ISS Fee \$3,825 \$4,000 \$3,565	Other Costs_(shipping etc) ~\$35 ~\$635** ~\$4,035***	Govt Fees \$700 (all) \$2,500 (rush) \$700 (all) \$2,500 (rush) \$700 (all) \$2,500 (rush) \$700 (all) \$2,500 (rush)

48

# Feedback

### Feedback

- Our office understands there is a lot of transition occurring, on campus and within your unit
  - ISS and PISA are hopeful that this early adoption will alleviate some of the stress of the other transitions
- We are in essence using the bridge while we still are building it
  - We encourage and appreciate positive feedback that will enable us to provide better service
- While ISS and the new PISA team are perfectly capable and perfectly enthused...
  - In all likelihood, there will be moments that will not be perfectly perfect
- Please bear with us as we learn and grow
  - In the end there will be a system and service that will be well worth a few intervening bumps



# Questions?

If you have questions, please email <a href="mailto:pisa@purdue.edu">pisa@purdue.edu</a> or <a href="mailto:thomp557@purdue.edu">thomp557@purdue.edu</a>