TWN FAQs

1. Will I need a different Salary Key for each instance or verifier? Yes
2. How long is the Salary Key valid once created? 6 months
3. How do I obtain employment verification if I worked between 1/1/2000 and 12/31/2006? You can contact The Work Number (TWN) at 1-800-367-2884 or www.theworknumber.com and provide:
   a. PUID number
   b. PIN (DOB – MMDDYYYY)
   c. Purdue University’s employer code (14300)
4. How do I obtain my PUID if I am a past employee? You will need to contact the Payroll Appointment Service Center at 1-765-496-6680.
5. Will I be able to obtain employment verification if I worked for Purdue prior to 1/1/2000? No, Purdue will no longer be providing information before this date.
6. What is The Work Number? The Work Number is a service provided by the TALX Corporation and is an automated process for employment and income.
7. Is the information secure within the system? Yes, the data is stored in a secure data center that is SAS 70 certified by third-parties for its level of security.
8. Who is considered a verifier? A verifier can be any lending institution, property manager or other business that needs to verify employment and/or income.
9. Does verification take longer than the standard 3-5 days provided by Purdue? No, typically the turnaround is instant because the service is available 24 hours a day, 7 days a week.
10. What is a Salary Key? A Salary Key allows employees to have control over third-party access to their income information. Employees create their own salary key.

   TWN Demo create Salary Key- http://www.theworknumber.com/demos/Employees/salarykey_demo.htm

11. What is Purdue’s Employer Code? 14300
12. What is a Commercial Verification? Standard employment and income verifications are commonly referred to as commercial verifications.
13. What is a Social Services verification? Typical social services verifications include TANF, Food Stamps, Public Housing, Medicaid, Child Support, WIC, Welfare to Work/Job Corp Programs, Social Security, Supplemental Security Income (SSI), Social Security Disability Insurance (SSDI) and others.