SNS IT Governance
Talking Points
Key elements of the MORT discussions have come out again in the governance committee:

- Recognition of inherent tensions
  - Autonomy / control
  - Power structure and budget structure
  - Client relationships and organizational relationships

- Several truths …
  - EVERY major peer is reviewing their IT spend and governance
  - More efficiency and effectiveness is “out there”
  - Best practices exist throughout the enterprise, but are currently not shared well
  - Clients are very important to governance and need to have a voice, no matter where they are – in schools or in administrative units.
  - Our students are a client too
  - Where reasonable, co-location is desirable
  - There is a distinction between governance, reporting relationships, and service provision. They are interrelated but not the same thing – nor are they mutually exclusive
    - It can make sense to a centrally managed service with local presence governed by the distributed clients
  - Supporting faculty is different; there is more commonality in administrative structures – both in VP offices and in schools.
Our promises

- We will adhere to the core principles in the governance we recommend
- We will seek feedback and we will listen
- We will make decisions
  - Having a say does not mean having your way
- We will craft a governance plan that makes both distributed and central organizations responsive to the clients