BLACKBOARD LEARN
ISSUES AND QUESTIONS

AS DETERMINED BY DR. MICHAEL HILL, FACULTY & STAFF
FACULTY SURVEY - ISSUES

- **Answers appear twice** in some questions...makes it hard to grade. **Images ... not always appeared** for students.

- Learn is **not consistent in grading multiple choice questions**

- Correcting grades due to inconsistent grading may revert to the previous erroneous grade.

- **Why we would go to a system that is known not to link with Banner in the first place.**
ISSUES

• I use Learn to grade tests and have found that questions are often marked wrong when the student has chosen the correct response. To create exams takes at least 4 hours longer than .....in Vista.
• It is not an intuitive program. When a task could be done in Vista in 2 steps, it takes 8 steps to do in Learn.
• Seems like a great idea, but was too clunky to use.
ISSUES

• I have attended trainings and am still experiencing extreme difficulties. I anticipate losing all previous course information and not successfully integrating anything. I anticipate losing thousands of hours of previous work.....

• Keep getting booted out of the system.......... can happen as many as three times in trying to create one assignment.
ISSUES

• In our College (PVM) there are **minimal courses adopting the platform** and in more than one case the **students were instructed to revert to Vista** for content/tests
FACULTY QUESTIONS

- Do others have **problems grading tests** “by question”?
- Do student responses **automatically grade** in all instances?
- Do grades ever **disappear**?
- Why does the user have to **click** `Submit` multiple times, use multiple mouse clicks, and **scroll multiple pages** in Learn when the same process is minimal steps or single-click in Vista?
GENERAL QUESTIONS

• Are **problems relating to** the use of Blackboard Learn caused from the **purchase of limited portions of the Blackboard Learn Suite**?

OR by

• **Programming limitations** deemed necessary by the infrastructure here at Purdue?
GENERAL QUESTIONS

- Is our computing infrastructure capable of handling Learn on the proposed scale that it will be used in the Spring?
- Will there be additional knowledgeable support to transition from Vista to Learn to handle the need between now and the Spring Semester?
TAXPAYER QUESTIONS

• What is the **annual licensing investment** in
  • Vista?
  • Learn?

• How many **additional hours of Purdue Faculty/Staff time** have been **invested in problems** relating to the operation of Learn?
TAXPAYER QUESTIONS

- What monetary investment has been made in ITaP support in the transition?
- Can the $$ be broken into units including
  - ITSO
  - IDC
ONE FACULTY MEMBERS SYNOPSIS

- **Learn** has not worked well this semester.
- Learn was not ready for prime time this semester. It should not have been rolled out. My frustration, and that of my students, has been immense. Those of us who tried to be proactive and switch were penalized for our initiative... *wasted time, loss of face with students*...
FINAL QUESTIONS

• Is Blackboard Learn a lemon?
• What alternatives to Blackboard can Purdue offer?