Dear Purdue University Retiree:

The PURcare Benefit Plan provides vision benefits in addition to those included with your medical coverage. When you enroll in the UnitedHealthcare® Senior Supplement plan, you will have access to a $150 allowance per calendar year for routine eye exams and eyewear (lenses and frames or contact lenses). For more information about the additional vision benefits, see the Vision Care Benefit Rider included in this Enrollment Kit.

**Vision Benefit Allowance Reimbursement**

When you have an eye exam or buy vision eyewear, you can request reimbursement directly from UnitedHealthcare. Reimbursement request can take up to 60 days to process. To receive reimbursement for your vision care benefit allowance, please take these steps:

1. **Get a copy of your itemized receipt(s)** from the provider.

2. **Make sure the itemized receipt includes:**
   - The provider’s name, address and phone number
   - Your name
   - Your member ID number
   - Date of purchase
   - The amount you paid (or “paid in full” if the total amount has already been paid)
   - The diagnosis codes, procedure code and charge for each procedure from your provider
   - Proof of Payment must showcase the amount the patient paid. Valid Proofs of Payment include:
     - Receipts
     - Invoices
     - Provider Statements
     - Other written documentation obtained from provider’s office indicating patient payment was made

3. **Fax the itemized receipt(s) to 1-801-567-5497** using the Fax Cover Sheet on the back of this letter.

   Or mail the itemized receipt(s) to:
   UnitedHealthcare
   P.O. Box 31359
   Salt Lake City, UT 84131-0359
   Before mailing, make a copy of the itemized receipt(s) and keep them for your own record. We must receive the itemized receipt from you or your provider within 90 days after the date of purchase.

4. **UnitedHealthcare will process your reimbursement** based on your benefits. Once completed, an Explanation of Benefits (EOB) will be mailed to you.

   If your provider has questions about how to submit a claim on your behalf, you can obtain instructions and a Fax Cover Sheet from your benefit administrator.

**Questions? Call Customer Service.**
1-800-851-3802, TTY 711 8 a.m. – 8 p.m. local time, Monday – Friday
UnitedHealthcare Senior Supplement group retiree plans are underwritten by UnitedHealthcare Insurance Company, a private insurance company not connected with or endorsed by the U.S. Government or the federal Medicare program. UnitedHealthcare is part of the UnitedHealth Group family of companies. UnitedHealthcare Senior Supplement plans are not Medicare Supplement plans. They are employer group retiree plans and may provide coverage that is different from a Medicare Supplement plan. In New York, the plans are called UnitedHealthcare Retiree Benefit Plans and are underwritten by UnitedHealthcare Insurance Company of New York. Senior Supplement plans may not be available in all states.

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