

## OnePurdue SAP Desktop Software Support Matrix

The OnePurdue SAP Desktop Software Support Matrix outlines the desktop software that is required and supported for the OnePurdue SAP applications. The suite of OnePurdue SAP applications is large and complex. It is not possible to provide a simple list of all desktop software that supports all functions of the OnePurdue system.

To use this document, first locate the grid for your operating system. Search along the column titles to find one that best matches the desired business function you wish to perform. Read down the rows to find the desktop software product in question. The color of the cell at the intersection of that row and column indicates the support level for using the software product for that business function.

If more than one function needs to be performed on a given workstation, then you will need to find the common software and version that supports all the functions needed.

The **recommended** configuration for all OnePurdue SAP applications is the following:

- Microsoft Windows XP Service Pack 2 32-bit with all current updates applied
- Microsoft Office 2007
- Internet Explorer 7.0
- Adobe Reader 8.0 or higher

If you need assistance determining if the software you have will work with OnePurdue, please contact the OnePurdue Support Center at (765) 494-6000.

Please note that the installation and maintenance of desktop software is the responsibility of the desktop support organization that supports the workstation.

Over time, OnePurdue may change the support status of desktop software. This document will be updated to reflect those changes.



## Support Levels

If you do not find a grid for your operating system and version, then it is invalid (not supported) for OnePurdue SAP Applications.

If you do not find a specific version of desktop software in the matrix for the operating system version you have, then that software or version is invalid (not supported) for the function you wish to perform.

Colors and letters are used in the grids to indicate the support level of a software package. They have the following meaning:

F	<b>Fully Supported</b> - This software and version is completely supported.
P	<b>Partially Supported</b> - This software and version is <i>not</i> officially supported but will likely function as expected. The OnePurdue team has done some testing of this configuration but has not certified all functionality will work. OnePurdue may assist with some issues related to this software. However, for persistent or major issues we will recommend a supported version.
U	<b>Unsupported</b> - This software and version is <i>not</i> supported but it may function well enough to complete some tasks. Known issues likely exist. The OnePurdue team has <i>not</i> tested this configuration. It is recommended you use a supported version. OnePurdue will not help troubleshoot problems with this software.
DNU	<b>Do Not Use</b> - This software and version is <i>not</i> supported. There are known problems regarding the use of this software. Do not use. OnePurdue will not help troubleshoot problems with this software.
	<b>Invalid</b> - Software has not been tested or is not valid for given function. It may have known issues, cause problems, or represent a security risk. The software is <i>not</i> supported. Do not use. OnePurdue will not help troubleshoot problems with this software.

## Business Functions

- **Employee Self-Service:** Accessing ESS content via OnePurdue Portal.
- **SRM (Purchasing):** Using "Purchasing Services" and Supplier Relationship Management (SRM) content via OnePurdue Portal.
- **Transaction Codes:** Accessing SAP transactions ("tcodes") via the OnePurdue Portal (e.g. crosswalks and plant maintenance transactions). Sometimes referred to as "Web GUI" or "HTML GUI".
- **BW Reports & AIMS:** Using BW queries or reports, including AIMS, via OnePurdue Portal.
- **BPS Budget System:** Budget management and planning content accessed via OnePurdue Portal.
- **Direct Access:** Using SAP GUI on a workstation to directly access transaction codes in OnePurdue backend systems (ECC, SRM).
- **BW Query Development:** Business Warehouse query/report development. This is normally performed by power and super users.

## Windows 7

The grid below applies to Microsoft Windows 7 64-bit version with current updates applied.

	Employee Self-Service	SRM (Purchasing)	Via Portal BW Reports & AIMS	Transaction Codes	BPS Budget System	Direct Access	BW Query Development
Internet Explorer 8	F	F	F	F	F	F	F
Internet Explorer 9 * <sup>1</sup>	U	U	U	U	U	U	U
Firefox 3	P	P	P	P			
Firefox 4 * <sup>2</sup>	U	U	U	U			
Adobe Reader 9	F	F	F	F	F	F	F
Java RTE 1.4.2		F					
Office 2007			F		F	F	F
Office 2010-32bit * <sup>3</sup>			F		F	F	F
SAP GUI 7.1 * <sup>4</sup>						DNU	DNU
SAP GUI 7.2 * <sup>5</sup>						F	F
BI Tools 7.2							F

\*<sup>1</sup> The use of Internet Explorer 9 in "Compatibility View" may avoid some problems in some cases but is also unsupported.

\*<sup>2</sup> The use of Firefox 4 with the "User Agent Switcher" add-on and the user agent set to "Mozilla/5.0 (Windows; U; Windows NT 5.1; en-US; rv:1.9.2.13) Gecko/20101203 Firefox/3.6.3" may avoid some problems in some cases but is also unsupported.

\*<sup>3</sup> Only the 32bit version of Office 2010 is supported. The 64bit version of Office 2010 is U - *Unsupported*.

\*<sup>4</sup> SAP GUI 7.10 patch 15 will run under Windows 7 with Office 2007. However, official SAP support for this version ends April 2011. Please upgrade to the newer version. (Target date for updating workstations utilizing the SAP GUI client to version 7.20 is July 15, 2011.)

\*<sup>5</sup> SAP GUI 7.2 client is available in a 32-bit version only.

### Notes:

- Microsoft Office is required only when using Office integration features (e.g. download to Excel).
- BPS Budget System requires installation of Microsoft OWC on the workstation.
- Adobe Reader is required only when using PDF integration features (e.g. viewing Salary Statement).
- Sun Java Runtime Environment (RTE) version 1.4.2 or higher is required only for certain SRM functionality.

## Windows XP

The grid below applies to Microsoft Windows XP, Service Pack 3, 32-bit version with current updates applied and to Windows 2000 with current updates applied.

	Employee Self-Service	SRM (Purchasing)	Via Portal BW Reports & AIMS	Transaction Codes	BPS Budget System	Direct Access	BW Query Development
Internet Explorer 7	F	F	F	F	F	F	F
Internet Explorer 8	F	F	F	F	F	F	F
Internet Explorer 9 * <sup>1</sup>	U	U	U	U	U	U	U
Firefox 3	P	P	P	P			
Firefox 4 * <sup>2</sup>	U	U	U	U			
Adobe Reader 8	F	F	F	F	F	F	F
Adobe Reader 9	F	F	F	F	F	F	F
Java RTE 1.4.2		F					
Office 2007			F		F	F	F
Office 2010			F		F	F	F
SAP GUI 7.1 * <sup>3</sup>						DNU	DNU
SAP GUI 7.2						F	F
BI Tools 7.2							F

\*<sup>1</sup> The use of Internet Explorer 9 in "Compatibility View" may avoid some problems in some cases but is also unsupported.

\*<sup>2</sup> The use of Firefox 4 with the "User Agent Switcher" add-on and the user agent set to "Mozilla/5.0 (Windows; U; Windows NT 5.1; en-US; rv:1.9.2.13) Gecko/20101203 Firefox/3.6.3" may avoid some problems in some cases but is also unsupported.

\*<sup>3</sup> SAP GUI 7.10 patch 15 will run under Windows XP. However, official SAP support for this version ends April 2011. Please upgrade to the newer version. (Target date for updating workstations utilizing the SAP GUI client to version 7.20 is July 15, 2011.)

### Notes:

- Microsoft Office is required only when using Office integration features (e.g. download to Excel).
- BPS Budget System requires installation of Microsoft OWC on the workstation.
- Adobe Reader is required only when using PDF integration features (e.g. viewing Salary Statement).
- Sun Java Runtime Environment (RTE) version 1.4.2 or higher is required only for certain SRM functionality.

## Windows Vista

The grid below applies to Microsoft Windows Vista, 32-bit version with current updates applied.

	Employee Self-Service	SRM (Purchasing)	Via Portal BW Reports & AIMS	Transaction Codes	BPS Budget System	Direct Access	BW Query Development
Internet Explorer 7	P	P	P	P		P	P
Internet Explorer 8	P	P	P	P			
Internet Explorer 9 * <sup>1</sup>	U	U	U	U		U	U
Firefox 3	P	U	P	P			
Firefox 4 * <sup>2</sup>	U	U	U	U			
Adobe Reader 8	P	U	P	P		P	P
Adobe Reader 9	P	U	P	P		P	P
Java RTE 1.4.2		P					
Office 2007			P			P	P
Office 2010			P			P	P
SAP GUI 7.1 * <sup>3</sup>						DNU	DNU
SAP GUI 7.2						P	P
BI Tools 7.2							P

\*<sup>1</sup> The use of Internet Explorer 9 in "Compatibility View" may avoid some problems in some cases but is also unsupported.

\*<sup>2</sup> The use of Firefox 4 with the "User Agent Switcher" add-on and the user agent set to "Mozilla/5.0 (Windows; U; Windows NT 5.1; en-US; rv:1.9.2.13) Gecko/20101203 Firefox/3.6.3" may avoid some problems in some cases but is also unsupported.

\*<sup>3</sup> SAP GUI 7.10 patch 15 will run under Windows XP. However, official SAP support for this version ends April 2011. Please upgrade to the newer version. (Target date for updating workstations utilizing the SAP GUI client to version 7.20 is July 15, 2011.)

### Notes:

- Microsoft Office is required only when using Office integration features (e.g. download to Excel).
- BPS Budget System requires installation of Microsoft OWC on the workstation.
- Adobe Reader is required only when using PDF integration features (e.g. viewing Salary Statement).
- Sun Java Runtime Environment (RTE) version 1.4.2 or higher is required only for certain SRM functionality.

**Mac OS X**

The grid below applies to Apple Mac OS X 10.2 and higher with latest patches applied.

	Employee Self-Service	SRM (Purchasing)	Via Portal BW Reports & AIMS	Transaction Codes	BPS Budget System	Direct Access	BW Query Development
Safari (all versions)	U	U	U	U			
Firefox 3 & 4*	U	U	U	U			
Adobe Reader 9	P	U	U	U			
Java RTE 1.4.2		U					
SAP GUI for Java 7.2						U	U
SAP GUI 7.2							
BI Tools 7.2							

\* The use of Firefox 4 with the "User Agent Switcher" add-on and the user agent set to "Mozilla/5.0 (Windows; U; Windows NT 5.1; en-US; rv:1.9.2.13) Gecko/20101203 Firefox/3.6.3" may avoid some problems in some cases but is also unsupported.

## Notes:

- Adobe Reader is required only when using PDF integration features (e.g. viewing Salary Statement).
- Sun Java Runtime Environment (RTE) version 1.4.2 or higher is required only for certain SRM functionality.

## Linux

The grid below applies to Red Hat Enterprise Linux 3 and 4, Fedora (community supported latest versions), Suse 10.x (x>=1), Prof. 9.3, SLED 10, and OpenSuse (community supported latest versions).

	Employee Self-Service	SRM (Purchasing)	Via Portal BW Reports & AIMS	Transaction Codes	BPS Budget System	Direct Access	BW Query Development
Firefox 3 & 4*	U	U	U	U			
Adobe Reader 8 & 9	U	U	U	U			
Java RTE 1.4.2		U					
SAP GUI for Java 7.2						U	U
SAP GUI 7.2							
BI Tools 7.2							

\* The use of Firefox 4 with the "User Agent Switcher" add-on and the user agent set to "Mozilla/5.0 (Windows; U; Windows NT 5.1; en-US; rv:1.9.2.13) Gecko/20101203 Firefox/3.6.3" may avoid some problems in some cases but is also unsupported.

### Notes:

- Adobe Reader is required only when using PDF integration features (e.g. viewing Salary Statement).
- Sun Java Runtime Environment (RTE) version 1.4.2 or higher is required only for certain SRM functionality.

## Changes in Support

### November 2007

- Microsoft Windows Vista, Office 2007, and Internet Explorer 7.0 have moved into *Partially Supported* status.
- Firefox 2.x has moved into *Partially Supported* status for all functions except for SRM. OnePurdue has not been able to confirm Firefox 2.x for SRM.
- Firefox 1.5 and lower have been moved to *Unsupported* status because of security issues with these versions. Users are encouraged to upgrade to a more secure version.

### March 2008

- Software support matrix for BPS (Budget System) added.
- Internet Explorer 7.0 on Windows XP has been moved to *Fully Supported* status.
- Apple Safari 3 has been added to the matrix, but in *Unsupported* status.

### April 2009

- SAP GUI 6.4 moved to *Do Not Use* status.
- Microsoft Office 2003 moved to *Partially Supported* status.
- Internet Explorer 6 moved to *Partially Supported* status.
- Internet Explorer 7 changed to *Supported* status for Windows XP.
- Internet Explorer 8 added. It is currently in *Unsupported* status for most cases.
- Firefox 1.5 removed. It is in *Do Not Use* status.
- Firefox 3 added with *Unsupported* status.
- Minimum supported version of Adobe Reader moved to 8.0.

### June 2009

- Mac OS X Safari 4 added to matrix in *Unsupported* status.

### April 2011

- Support matrix added for Windows 7
- SAP GUI 7.2 replaces SAP GUI 7.1.
- Internet Explorer 9 added but in *Unsupported* status.
- Firefox 4 added but in *Unsupported* status.
- SAP GUI for Java 7.2 added for Mac OS X and Linux but in *Unsupported* status.