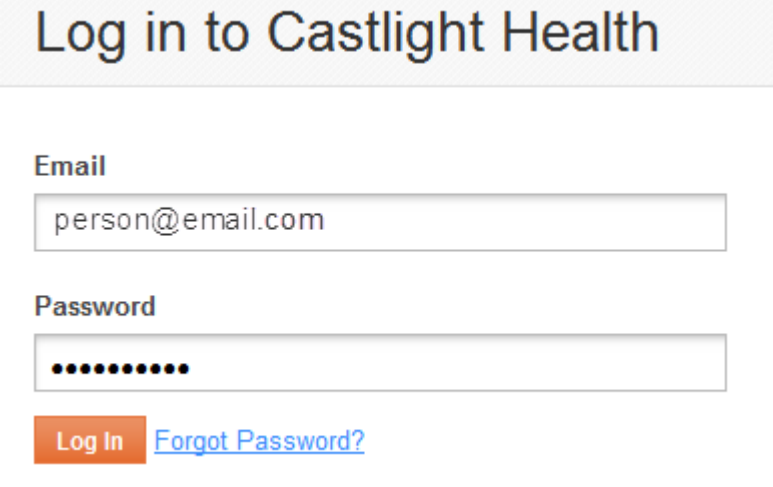
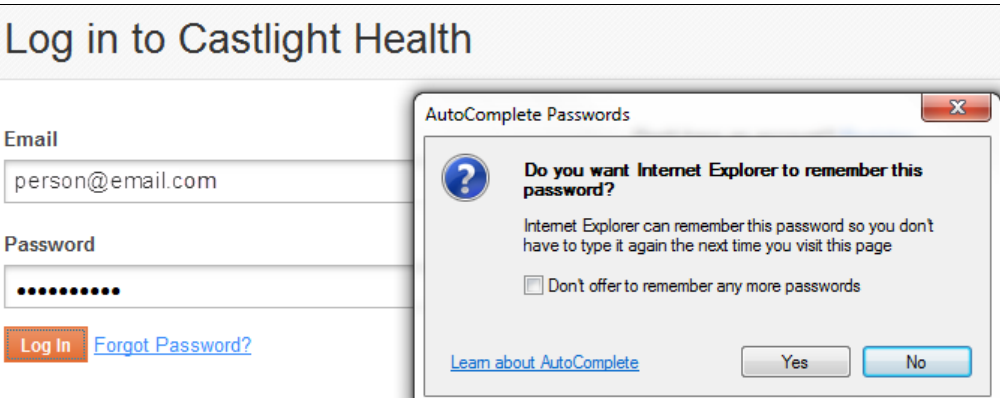
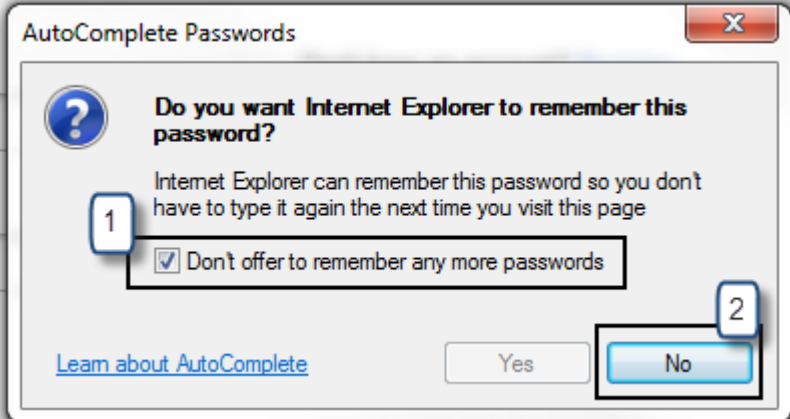
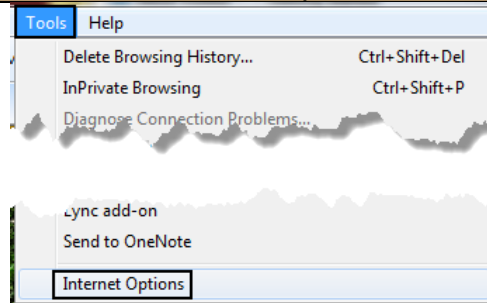


Passwords saved in a browser can be a security risk. An unscrupulous individual may be able to access an unattended computer stealing sensitive information. There exists Malware that can remotely access a computer and mine it for data including passwords stored in a file. The stolen passwords can be used to access sensitive data causing harm to the owner and the University.

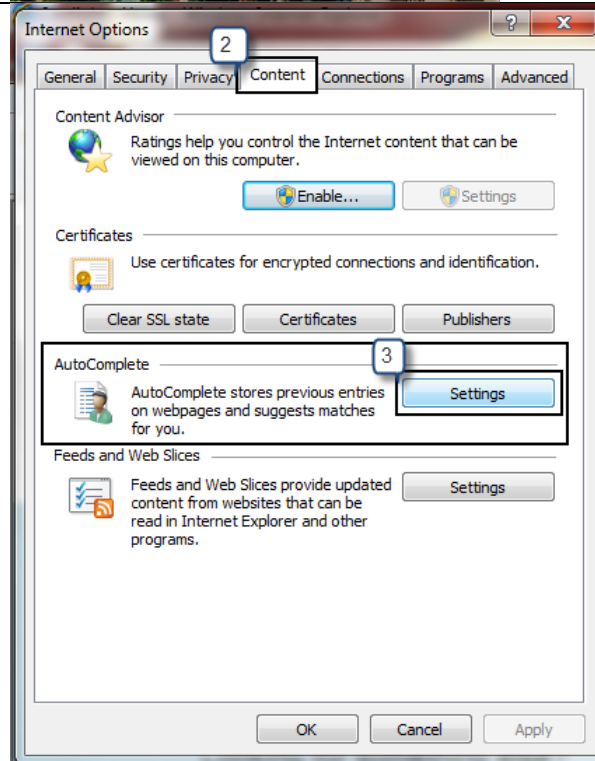
When using Internet Explorer - never save passwords when prompted by the browser	
<p>Log in to Castlight Health using your email address and the password you set up.</p>	
<p>If a dialog box appears asking, “Do you want Internet Explorer to remember this password?”</p>	
<ol style="list-style-type: none"> <li>1. Click the box next to “Don’t offer to remember any more passwords”.</li> <li>2. Then click “No”.</li> </ol>	

**How to stop being asked to save passwords and remove saved passwords in Internet Explorer**

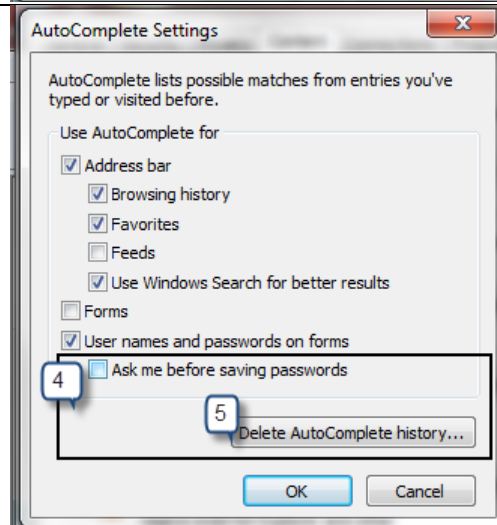
1. In the Menu Bar, click **Tools** and select **Internet Options**.



2. Click the **Content** tab.  
3. Click the **Settings** button in the **AutoComplete** section.

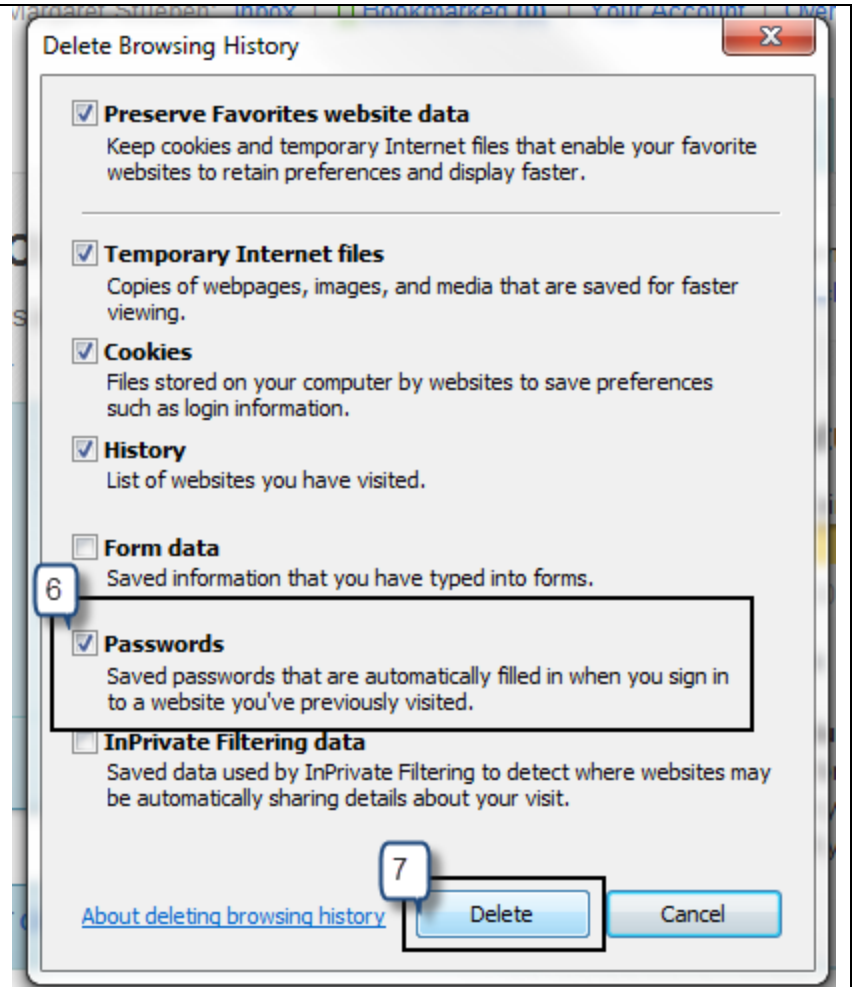


4. Uncheck the box before **Ask me before saving passwords**.  
5. Click the **Delete AutoComplete history** button.



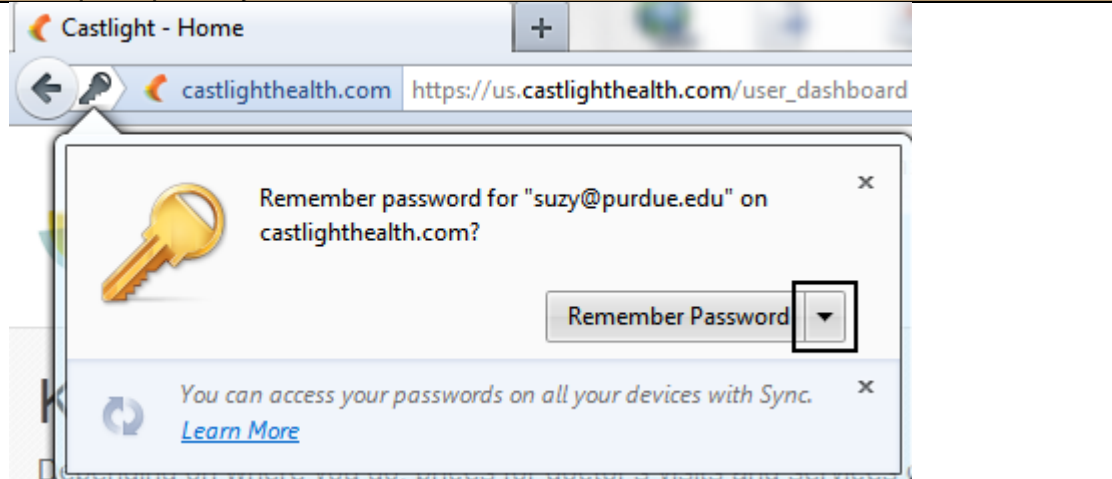
6. A new dialog box opens. Click the box before **Passwords** to select it.

7. Click **Delete**.

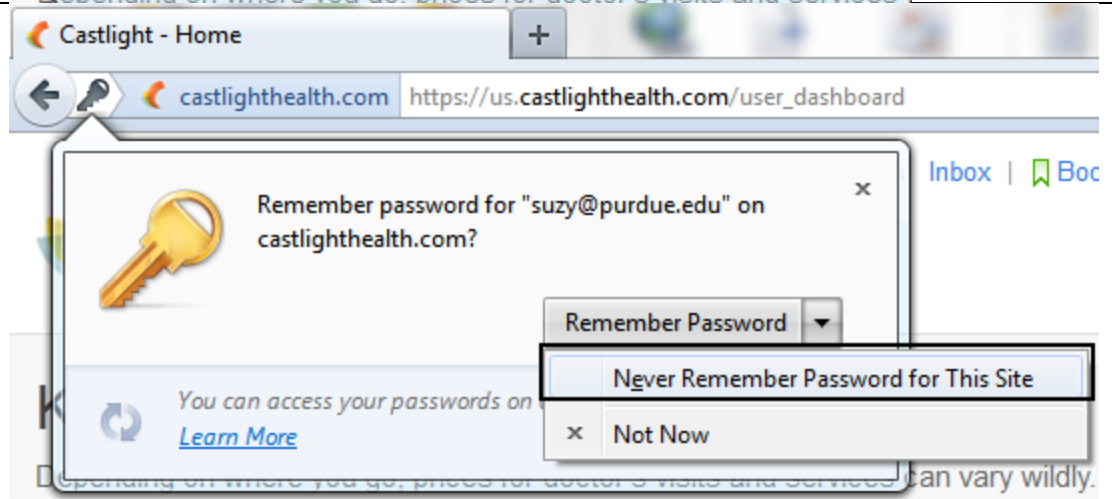


**Never save passwords when prompted by the browser Firefox.**

1. Click the dropdown arrow beside **Remember Password**.

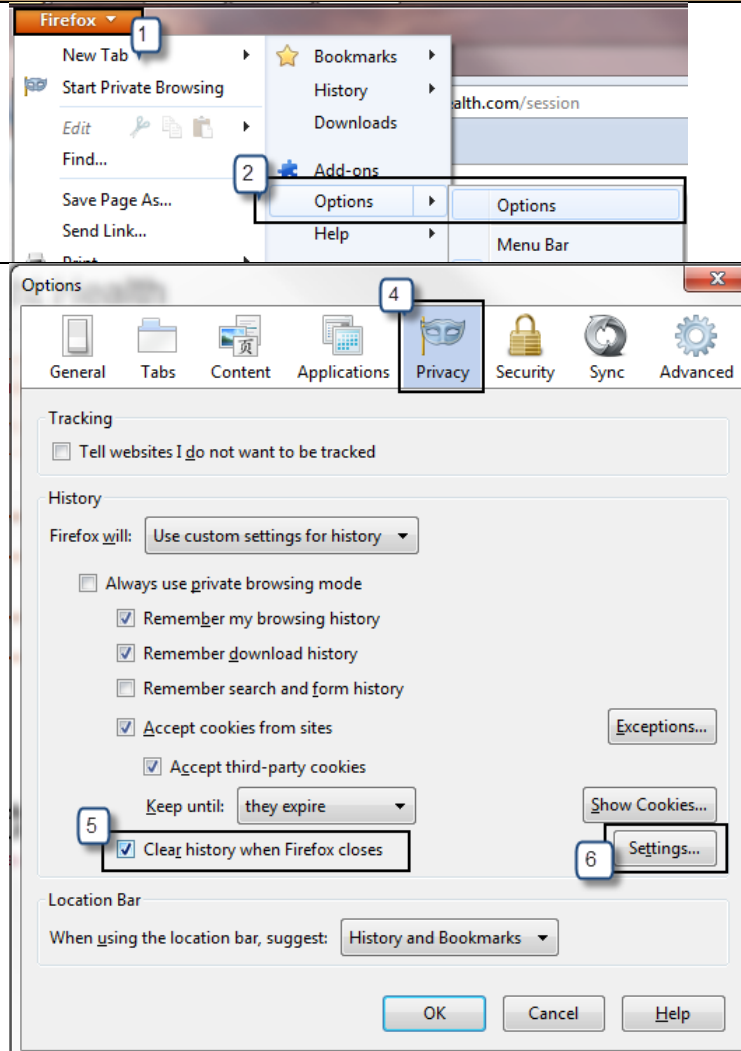


2. Select **Never Remember Password for This Site**.



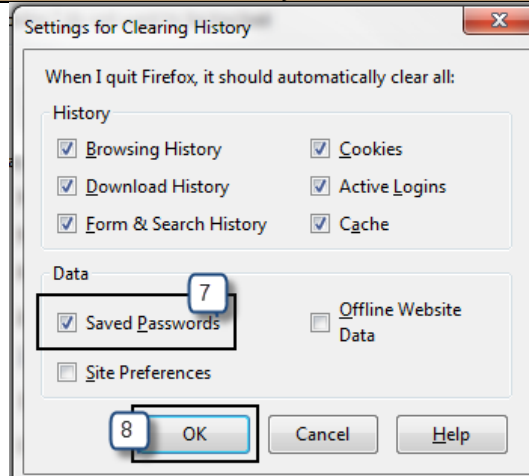
**How to remove saved passwords in Firefox**

1. Click on the word **Firefox**.
2. Select **Options**.
3. Then click **Options** again.
4. Select **Privacy** on the top menu bar.
5. Check the box before **Clear history when Firefox closes**.
6. Click the **Settings** button.



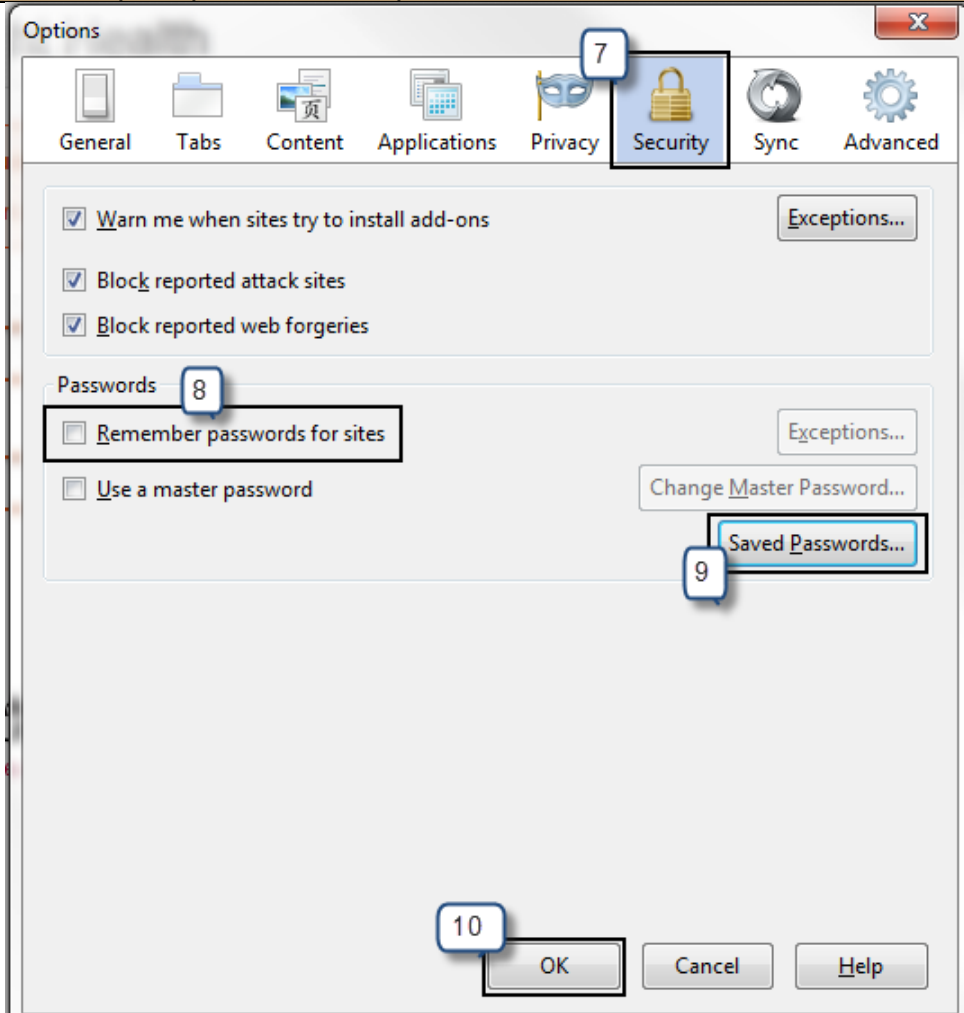
**To remove saved passwords in Firefox every time the browser closes.**

7. Check the box before **Saved Passwords**.
8. Click **Ok**.

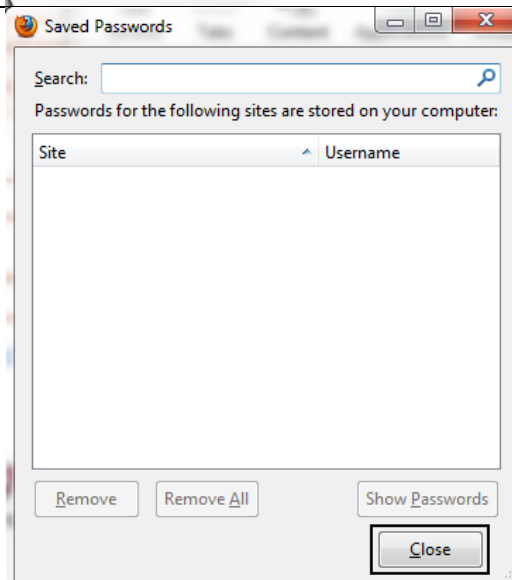


To stop receiving the save password prompt and ensure passwords have been removed in **Firefox**.

7. Select **Security** from the menu bar at the top.
8. Uncheck the box in front of **Remember passwords for sites**.
9. Click the **Saved Passwords** button to make sure the password cache is empty.
10. Click **OK**.

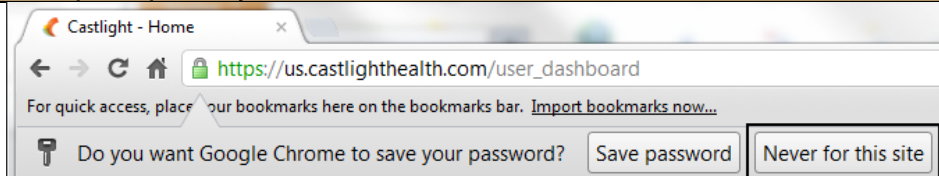


9. Make sure this dialog box is empty or does not contain any University sensitive sites. Click **Close** when finished.



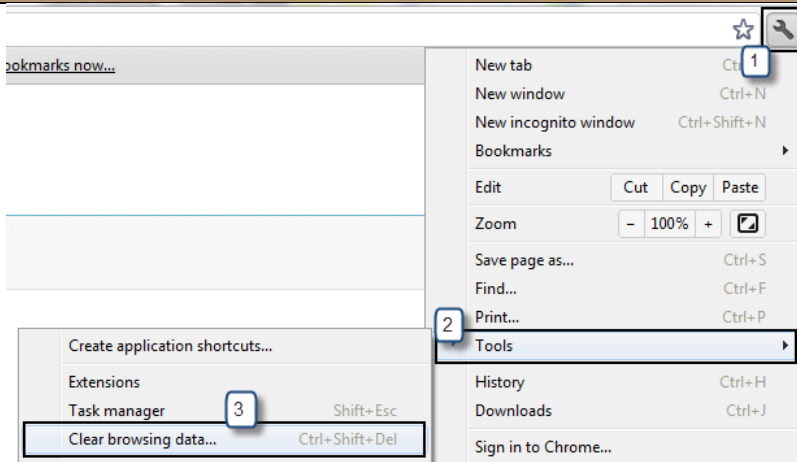
**Never save passwords when prompted by a browser in this case Chrome.**

1. Click **Never for this site.**

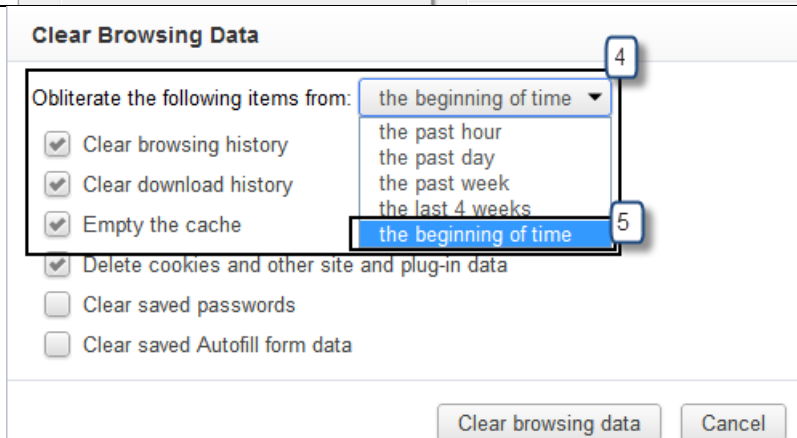


**To remove saved passwords in Chrome.**

1. Click the wrench icon in the upper right corner of the browser.
2. Click **Tools.**
3. Select **Clear browsing data.**



4. Click the drop down arrow.
5. Select the **beginning of time.**



6. Make sure the box in front of **Clear saved passwords** is checked. (Uncheck any boxes you want to keep.)
7. Click **Clear browsing data.**

