WorkLife Programs 2010
Satisfaction Survey

WorkLife Programs conducted its annual survey of faculty and staff on the West Lafayette campus. The 1,639 respondents provided feedback on WorkLife Programs, its offerings, and issues that impact the quality of life at Purdue.

Fifty-four percent of those who completed the survey were administrative/professional staff. Faculty members made up 13% of the responses, while clerical staff accounted for 22% and service staff for 11%.

WorkLife Programs

Overall satisfaction was high, with 68 percent of those responding stating that they are somewhat satisfied (11%), satisfied (41%), or very satisfied (16%) with WorkLife Programs. Satisfaction with customer service at WorkLife Programs was even higher: 90% report good customer service over the phone, 94% were pleased with the customer service they received via e-mail, and in person or on-site, 93% felt they received good customer service.

When asked to select the five WorkLife Programs offerings they valued most:

- 73% named preventive screenings, such as wellness screenings and flu shots
- 37% selected employee assistance counseling or referral
- 35% chose health and wellness programs, such as Weight Watchers at Work or the walking program
- 34% answered health and wellness presentations (topics include stress, nutrition, family, and more)
- 29% selected flexible work arrangements

Seventy-eight percent of survey respondents stated that they feel WorkLife Programs contributes to better employee morale.

After participation in WorkLife Programs offerings:

- 55% report their attitude toward Purdue has improved
- 40% state they are more focused at work
- 46% of respondents believe they are more effective at balancing their personal and professional life
Quality of life

The people I work with demonstrate their commitment to quality of life through their use of resources such as flextime.

- Strongly agree, 6%
- Agree, 54%
- Disagree, 29%
- Strongly disagree, 11%

The people I work with are positively recognized for efforts to live a healthy lifestyle.

- Strongly agree, 3%
- Agree, 34%
- Disagree, 46%
- Strongly disagree, 17%

The people I work with support participation in WorkLife Programs services or offerings.

- Strongly agree, 9%
- Agree, 56%
- Disagree, 26%
- Strongly disagree, 9%

The people I work with are encouraged to take advantage of staff development and wellness program opportunities.

- Strongly agree, 10%
- Agree, 56%
- Disagree, 24%
- Strongly disagree, 10%

Although survey results show that respondents have positive feelings about quality of life at Purdue, recognition of healthy lifestyles and support for participation in WorkLife Programs offerings, 59% of those completing the survey stated they do not feel energized in their workplace, illustrating the need for further engagement.