

PURCHASING CARD CONTACT LIST

To Report Lost or Stolen Cards

- Initial Contact : JP Morgan Chase, NA, Phone(800)848-2813, 24hrs/day
- Second Contact: Your Business Office
- Business Office to notify ECCO at ecco@purdue.edu

Errors, Disputes, Returns, Credits

JP Morgan Chase, NA Purchasing Card Customer Service Department

Phone: 800-316-6056

Fax: 847-931-8861

7:00 a.m. to 7:00 p.m. CST

Copy of Charge/Credit Slip

JP Morgan Chase, NA Purchasing Card Customer Service Dept.

Phone: 800-316-6056

(\$5.00 charge)

7:00 a.m. to 7:00 p.m. CST

Card Management Changes and Issues

Email – Credit Card Operations at ecco@purdue.edu