

PharmaTAP

Established by Purdue University's Technical Assistance Program (TAP) and the School of Pharmacy and Pharmaceutical Sciences, PharmaTAP uses process improvement methods to assist healthcare providers.

Biographical Sketches



THERESA KNOTTS, B.S.N., R.N., C.P.H.Q.
Manager, Performance Improvement Projects

Knotts has extensive experience in performance improvement, risk management, patient safety, Joint Commission accreditation for hospitals and behavioral health and appropriate compliance. As a skilled nurse she worked in medical and cardiac intensive care as well as the medical floor.



KYLE HULTGREN, Pharm.D.
Manager, Performance Improvement Projects

Hultgren's experience includes his work in pharmacy practice and operations as well as committee leadership, group facilitation and management and pharmacy operations process improvement.

Industry Testimonials

"For our hospital, PharmaTAP was an efficient way to analyze our medication administration processes. They made our staff comfortable and made what could have been a stressful experience enjoyable. They did a great job of looking at all areas of the process, had recommendations for each area and fostered a balanced approach and sense of shared responsibility for implementing improvements."

- CEO of an Indiana Health System

"Our staff would have spent countless hours performing research and still we would not have had the expertise to verify its credibility. I hope this is just the first of many projects we can collaborate on!"

- Health Care Excel, Inc.

"With the help of PharmaTAP, our project team was able to take a very complex interdisciplinary process and break it down into manageable sub-processes. The project has resulted in sound process improvement action items that will result in improved efficiencies, more satisfied patients and staff as well as a safer environment."

- Central Indiana Hospital



Your needs
are unique.

Your solutions
should be too.

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Let us work for you.

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