

**ECOMMERCE & CREDIT CARD OPERATIONS
ECCO/ FREH
CUSTOMER SERVICE CONTACT INFO**

For assistance with terminal/printer issues, card processing issues, ordering supplies, etc.

Please call the 24 hour help desk at:

1-800-354-8893

For assistance with general merchant card questions, ReconNet Web Entry, statement and fee issues, etc.

Please e-mail ECCO, at ecco@purdue.edu

To establish a new Merchant location, please contact the ECCO Manager at 765-496-7873 for additional information.

For Voice Authorizations – Please call

Visa/MC Authorization - 1-800-555-5707

Discover Authorization - 1-800-347-1111

AMEX Authorization - 1-800-528-2121