



Frequently Asked Questions



What are eBills?

eBills are on-line student, faculty, and staff invoices that display the same information as the traditional paper billing statements.

What are the benefits of eBills?

eBills provide convenient access from any computer with an internet connection 24/7. Information is secure and confidential – the eBill can only be viewed by the student, faculty, and staff member or authorized individuals. There are no mailing and postal delays.

When and how do I receive my eBill?

You will receive an email message at your Purdue University email address alerting you that your eBill is available to view and pay. Click on the link provided in the email, log-in, and there's your eBill.

Can I print a copy of my bill for my employer / sponsor / parent / guardian / other?

You can print your eBill as you would any document maintained on your computer.

What do I do to get started?

If you want a parent, guardian, or some other person(s) to have access to your eBills, you will be able to set them up as an "Authorized User". They will receive email notifications when your eBill is available. As for the student, you're already set up and ready to receive your eBill, so nothing has to be done on your part.

How do I access my eBill?

Students, faculty, and staff can access their eBill through their **myPurdue** account.

Authorized users, when notified by email that an eBill is ready, can click on the link that is provided and log-in using the user ID (e-mail address) and password provided.

What if I don't have access to the internet?

All students, faculty, and staff have access to the internet via the on-campus computer labs. Parents/Guardians/Others can access the internet at home, work, or a public library. Recipients of an eBill can also print a copy of their bill and send it to their parents/guardians/others via U.S. Mail, if necessary.

Can I authorize people, other than myself, to receive a copy of my eBill?

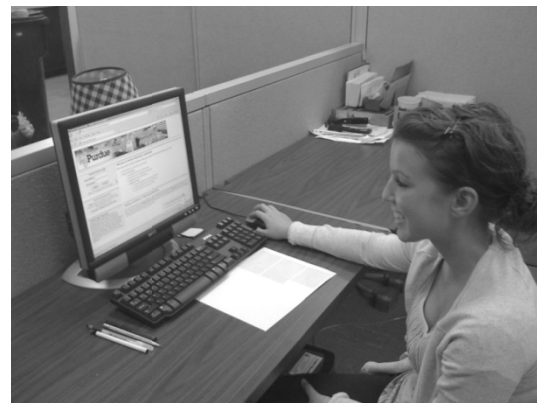
Yes, you may authorize others to receive an e-mail notification when your eBill is ready. All you do is enter their e-mail address under the Authorized User tab and a password will immediately be sent to that person(s).

Will I be able to view previous eBills?

Yes, you will be able to view previous invoices as well as any new invoices from your **myPurdue** account at any time.

How can I pay my eBill?

Pay your tuition and fees electronically! Just log-in to your **myPurdue** account, select the Financial tab and follow the prompts; if there is an amount due you can pay via Purdue's on-line electronic payment option.



Get Your Refund Faster!

Sign up for the **Boilermaker Direct Deposit Plan!!** The plan is quick, easy, secure, and you don't have to worry about lost checks in the mail.

• THERE IS NO CHARGE FOR THIS SERVICE. •

Just log-in to your **myPurdue** account: <http://mypurdue.purdue.edu> and choose the 'Financial' tab, click on "Manage My Account" then follow the prompts. Be sure to 'Check' the "Refund Option" box. Direct any questions to directdeposit@purdue.edu, or phone (765) 494-7583.

Join now and be ready for future disbursements.

EA/EOU

